

# GOODLIFE HEALTH CLUBS BENEFIT GUIDE



May 2024



## About Goodlife Health Clubs

Goodlife Health Clubs is one of Australia's largest most popular health club chains supporting more than 285,000 members to live healthier and more active lifestyles. Our purpose is clear – we move people to achieve great things whether it's finding a better work and life balance, creating healthy habits or training for your first marathon. It's our team and our members that make Goodlife such a different experience from other gyms. When you join Goodlife Health Clubs, you become a member of the Goodlife tribe and part of the extended Goodlife family.

## What is the benefit?

- 50% discount on 12 month Blue and Platinum membership contracts. The discount applies to the Goodlife listed prices, inclusive of GST.
- Additional benefits may apply during special promotional periods. The AIA Vitality Goodlife benefits are not available in conjunction with Goodlife retail offers.

## Who may use the benefit?

- AIA Vitality members with active memberships can join Goodlife gyms and take up the offer.
- To join, go into the club to receive the discount. You will need to show your 50% discount eligibility as displayed on the Goodlife Benefit page within the AIA Vitality app to the Goodlife staff. A screenshot of your app showing your AIA Vitality membership number will also be taken by the Goodlife staff as part of the verification process. Once verified, the staff member will apply the 50% discount accordingly.
- AIA Vitality members with active memberships can join Goodlife gyms and take up the offer.
- If you are an existing Goodlife member, speak to Goodlife to find out when you are eligible to go onto the AIA Vitality 50% off rates.

## How does the benefit work?

- Log on to the AIA Vitality app.
- Members will be able to collect their access card upon their first visit to the gym which will allow them to commence training immediately.

## AIA Vitality points

- Members will be awarded 100 AIA Vitality points for each visit to the gym (subject to daily and annual Points limits)
- Remember to swipe your access card when visiting the gym in order to receive your points.
- Your points will reflect in the system within 5 days of your gym visit.
- You can receive a maximum of 100 AIA Vitality points each day for all fitness related activities (excluding participation in organised fitness activities). If you exercise more than once per day, we will record the highest points earning activity only.
- If you participate in an organised fitness activity (e.g. marathon), you may earn more than 100 AIA Vitality points in the day, and the points will contribute towards the yearly maximum of 15,000 physical activity points.

## Important points to remember

- The weekly Goodlife membership fee is processed by Goodlife directly. Normal pro-rata billing applies if members join part way through a billing cycle.
- You will be charged two fees by Goodlife Health Clubs, separate to the membership fee (which you receive a discount on as part of your AIA Vitality membership):
  - a quarterly administrative fee of \$7.99 will be charged to your account three months after you join, and quarterly thereafter, and
  - a once-off \$99 joining fee. The quarterly fee and the joining fee are not eligible for a discount as part of your AIA Vitality Benefit.

To find out more visit [www.goodlife.com.au/terms-and-conditions/](http://www.goodlife.com.au/terms-and-conditions/)

- If members cancel their AIA Vitality membership their Goodlife minimum term will continue and their Goodlife membership fee will revert to the retail rack rate at the time of the cancellation. AIA Vitality members can find applicable billing and cancellation terms for Goodlife at [www.goodlife.com.au/terms-and-conditions](http://www.goodlife.com.au/terms-and-conditions)
- If you are missing AIA Vitality Points for gym visits, obtain your visit log from your Goodlife club staff and email the visit log to [queries@aiavitality.com.au](mailto:queries@aiavitality.com.au) for eligible Points to be awarded.

- Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use and the AIA Australia Privacy Policy available at [aiavitality.com.au](http://aiavitality.com.au). Benefits may be varied or withdrawn in accordance with the AIA Vitality Terms and Conditions.
- If a member's AIA Vitality membership is voluntarily changed to AIA Vitality Starter, the gym benefit will be immediately changed to a 30% upfront discount even if the member is within the minimum contract term for their gym membership.



### Any questions?

Visit [aiavitality.com.au](http://aiavitality.com.au)

Email [queries@aiavitality.com.au](mailto:queries@aiavitality.com.au)

Call **1800 848 254**