

# North Melbourne Club Offer

Terms and Conditions

October 2020

**AIA Health**  
with **AIA Vitality**

These Terms and Conditions apply to the AIA Health Insurance Club Membership Offer provided by North Melbourne Football Club Limited ACN 006 468 962.

## ELIGIBILITY

You must be an **Eligible Customer** to access the Offer. To be an **Eligible Customer**, you must:

- 1 Be at least 18 years of age
- 2 Not have held an AIA Health Insurance or myOwn health insurance policy issued by AIA Health Insurance Pty Ltd on or in the two months prior to your Policy Commencement Date.
- 3 From 14 September 2020, purchase an AIA Health Insurance policy issued by AIA Health Insurance Pty Ltd Online from the AIA Health Insurance website ([www.aia.com.au/health](http://www.aia.com.au/health)) or directly over the phone via the AIA Health Insurance Call Centre on 1800 242 235.

Policies sold via brokers or re-sellers, or to which any other discount or promotion offered by AIA Health Insurance has been applied are ineligible for this promotion.

- 4 At the time of purchase:
  - Where purchasing via the Call Centre, inform the Call Centre agent of the Promotional Code OR
  - Where purchasing online, enter the Promotional Code in the Promo Code field in their AIA Health Insurance application.

Eligible Online Promotional Codes are as below:

Club	Promo Code
North Melbourne Kangaroos	ROOS21

- 5 Should you purchase an AIA Health insurance policy, North Melbourne Football Club may be eligible to receive a referral fee of the first years premium payable under that policy.

- 6 Maintain continuous membership with AIA Health Insurance for at least 3 months from the Policy Commencement Date (**The Qualifying Period**).

## THE OFFER

Where you are an **Eligible Customer**, you will be entitled to credit on your 2021 North Melbourne FC membership. Additionally, where you are one of the first 50 Eligible Customers, you will receive a North Melbourne FC guernsey signed by a 2020 Senior Listed player.

- 1 Your offer will be based on your AIA Health Insurance product and membership type at the end **The Qualifying Period**. See the below table for further information about eligible credit values.
- 2 North Melbourne FC will process your credit after you have served **The Qualifying Period**.
- 3 Membership credit can be redeemed on North Melbourne FC memberships.
- 4 Where the value of the membership credit is greater than the value of your North Melbourne FC membership, the remaining balance can be spent on additional North Melbourne FC memberships where the additional member resides in the same household as the Policyholder.
- 5 Membership credit is provided in a lump sum and cannot be split. It must be redeemed as a one-time benefit in a single transaction. Unused credit will be forfeited.
- 6 Credit that is being used for membership can be used as:
  - a discount off a new or renewing 2021 North Melbourne FC membership
  - an upgrade off an existing 2021 North Melbourne FC membership OR

- a refund off an existing 2021 North Melbourne FC membership. Refunds will only be provided where the membership has been pre-paid.
- 7 Membership credit can not be rolled over into ongoing membership years.
  - 8 If you are one of the first 50 Eligible Customers, North Melbourne FC will contact you to confirm your guernsey. Guernseys will be sent by registered post after your first month of membership with AIA Health. Guernseys cannot be exchanged or refunded.

## REDEMPTION TERMS

You will be provided with your eligible credit by North Melbourne FC in your fourth month of membership with AIA Health Insurance.

- 1 Failure to provide or use of an invalid Promotional Code when applying for your AIA Health Insurance policy will result in forfeiting the offer.
- 2 You agree that AIA Health Insurance will provide North Melbourne FC with your personal information required for the purposes of redeeming this offer only.
- 3 North Melbourne FC are responsible for the issuing of North Melbourne FC memberships and the fulfilment of any eligible credit.
- 4 Cancellation, suspension or termination of your AIA Health Insurance policy within **The Qualifying Period** will result in forfeiting the offer.
- 5 For any queries or issues regarding North Melbourne FC Memberships, including the issuing of your eligible credit, you should contact:

Club	Phone Number
North Melbourne FC	1300 KANGAS (1300 526 427)

AIA Health Insurance products are issued by AIA Health Insurance Pty Ltd. For AIA Health Insurance customer service queries, including claims, please contact AIA Health Insurance:  
 AIA Health Insurance  
 w1800 333 004 Mon-Fri 8am-6pm AEST  
[Health.MemberServices@aia.com.au](mailto:Health.MemberServices@aia.com.au)  
[aia.com.au/health](http://aia.com.au/health)

## MEMBERSHIP CREDIT AMOUNTS

Tier	Product – Hospital or Hospital & Extras	Single	Single Parent Family	Couple/ Family
Basic	Basic Hospital Accident 500	50	75	100
	Basic Plus Hospital Starter 750	50	75	100
	Basic Hospital Accident 500 and Lite Extras	100	150	200
	Basic Hospital Accident 500 and Standard Extras	100	150	200
	Basic Plus Hospital Starter 750 and Lite Extras	100	150	200
	Basic Plus Hospital Starter 750 and Standard Extras	100	150	200
Bronze	Bronze Hospital Essential 500/ 750	100	150	200
	Bronze Plus Hospital Everyday 500/750	100	150	200
	Bronze Hospital Essential 500 / 750 and Lite Extras	150	225	300
	Bronze Hospital Essential 500 / 750 and Standard Extras	150	225	300
	Bronze Hospital Essential 500 / 750 and Lifestyle Extras	150	225	300
	Bronze Plus Hospital Everyday 500 / 750 and Lite Extras	150	225	300
	Bronze Plus Hospital Everyday 500/ 750 and Standard Extras	150	225	300
	Bronze Plus Hospital Everyday 500 / 750 and Lifestyle Extras	150	225	300
Silver	Silver Hospital Classic 500 / 750	100	150	200
	Silver Plus Hospital Advantage 500/ 750	100	150	200
	Silver Hospital Classic 500 / 750 and Lite Extras	150	225	300
	Silver Hospital Classic 500 / 750 and Standard Extras	150	225	300
	Silver Hospital Classic 500 / 750 and Lifestyle Extras	150	225	300
	Silver Hospital Classic 500 / 750 and Enhanced Extras	200	300	400
	Silver Plus Hospital Advantage 500 / 750 and Lite Extras	150	225	300
	Silver Plus Hospital Advantage 500 / 750 and Standard Extras	150	225	300
	Silver Plus Hospital Advantage 500 / 750 and Lifestyle Extras	150	225	300
	Silver Plus Hospital Advantage 500 / 750 and Enhanced Extras	200	300	400
Gold	Gold Hospital Ultimate 750	150	225	300
	Gold Hospital Ultimate 750 and Lite Extras	150	225	300
	Gold Hospital Ultimate 750 and Standard Extras	150	225	300
	Gold Hospital Ultimate 750 and Lifestyle Extras	200	300	400
	Gold Hospital Ultimate 750 and Enhanced Extras	200	300	400