

HAWTHORN FOOTBALL CLUB PROMOTION

Terms and conditions

November 2020



These Terms and Conditions apply to the AIA Health Insurance club-wide credit offer provided by Hawthorn Football Club Limited ACN 005 068 851

Eligibility

You must be an **Eligible Customer** to access the Offer. To be an **Eligible Customer**, you must:

1. Be at least 18 years of age
2. Not have held an AIA Health Insurance or myOwn health insurance policy issued by AIA Health Insurance Pty Ltd on or in the two months prior to your Policy Commencement Date.
3. From 1 November 2020, purchase an AIA Health Insurance policy issued by AIA Health Insurance Pty Ltd Online from the AIA Health Insurance website (www.aia.com.au/health) or directly over the phone via the AIA Health Insurance Call Centre on 1800 242 235.

Policies sold via brokers or re-sellers, or to which any other discount or promotion offered by AIA Health Insurance has been applied are ineligible for this promotion.

4. At the time of purchase:
 - Where purchasing via the Call Centre, inform the Call Centre agent of the Promotional Code OR
 - Where purchasing online, enter the Promotional Code in the Promo Code field in their AIA Health Insurance application.

Eligible Online Promotional Codes are as below:

Club	Promo Code
Hawthorn Hawks	HAWKS21

5. Should you purchase an AIA Health insurance policy, Hawthorn Football Club may be eligible to receive a referral fee of the first years premium payable under that policy.

6. Maintain continuous membership with AIA Health Insurance for at least 3 months from the Policy Commencement Date (**The Qualifying Period**).

The Offer

Where you are an **Eligible Customer**, you will be entitled to a Hawthorn FC club-wide credit. Additionally, where you are one of the first 20 Eligible Customers, you will receive a Signed 2020 adidas Player Authentic Guernsey from one of Hawthorn's players.

1. Your offer will be based on your AIA Health Insurance product and membership type at the end of **The Qualifying Period**. See the below table for further information about eligible credit values.
2. Hawthorn FC will process your Hawthorn Football Club credit after you have served **The Qualifying Period**.
3. The Hawthorn Football Club credit can be spent on membership, merchandise, events or hospitality.
4. Where the value of the club-wide credit is greater than the purchase amount, the remaining balance must be spent in that one department (membership, merchandise, events or hospitality). The credit cannot be used across two or more departments.
5. Unused credit will be forfeited.
6. Membership credit can be rolled over into ongoing membership years.
7. If you are one of the first 20 Eligible Customers, Hawthorn FC will contact you to confirm the delivery of your guernsey. Guernseys will be sent by registered post after your first month of membership with AIA Health. Guernseys cannot be exchanged or refunded.

Redemption Terms

You will be provided with your eligible credit by Hawthorn FC in your fourth month of membership with AIA Health Insurance.

1. Failure to provide or use of an invalid Promotional Code when applying for your AIA Health Insurance policy will result in forfeiting the offer.
2. You agree that AIA Health Insurance will provide Hawthorn FC with your personal information required for the purposes of redeeming this offer only.
3. Hawthorn FC are responsible for the issuing of Hawthorn FC club-wide credits and the fulfillment of any eligible credit.
4. Cancellation, suspension or termination of your AIA Health Insurance policy within **The Qualifying Period** will result in forfeiting the offer.
5. For any queries or issues regarding the issuing of your eligible credit, you should contact:

Club	Phone Number
Hawthorn FC	13000 HAWKS (1300 042 957)

6. AIA Health Insurance products are issued by AIA Health Insurance Pty Ltd. For AIA Health Insurance customer service queries, including claims, please contact AIA Health Insurance:

AIA Health Insurance
 1800 333 004 Mon-Fri 8am-6pm AEST
Health.MemberServices@aia.com.au
aia.com.au/health

Club-wide credit amounts

Tier	Product – Hospital or Hospital & Extras	Single	Single Parent Family	Couple/ Family
Basic	Basic Hospital Accident 500	50	75	100
	Basic Plus Hospital Starter 750	50	75	100
	Basic Hospital Accident 500 and Lite Extras	100	150	200
	Basic Hospital Accident 500 and Standard Extras	100	150	200
	Basic Plus Hospital Starter 750 and Lite Extras	100	150	200
	Basic Plus Hospital Starter 750 and Standard Extras	100	150	200
Bronze	Bronze Hospital Essential 500/ 750	100	150	200
	Bronze Plus Hospital Everyday 500/750	100	150	200
	Bronze Hospital Essential 500 / 750 and Lite Extras	150	225	300
	Bronze Hospital Essential 500 / 750 and Standard Extras	150	225	300
	Bronze Hospital Essential 500 / 750 and Lifestyle Extras	150	225	300
	Bronze Plus Hospital Everyday 500 / 750 and Lite Extras	150	225	300
	Bronze Plus Hospital Everyday 500/ 750 and Standard Extras	150	225	300
	Bronze Plus Hospital Everyday 500 / 750 and Lifestyle Extras	150	225	300
Silver	Silver Hospital Classic 500 / 750	100	150	200
	Silver Plus Hospital Advantage 500/ 750	100	150	200
	Silver Hospital Classic 500 / 750 and Lite Extras	150	225	300
	Silver Hospital Classic 500 / 750 and Standard Extras	150	225	300
	Silver Hospital Classic 500 / 750 and Lifestyle Extras	150	225	300
	Silver Hospital Classic 500 / 750 and Enhanced Extras	200	300	400
	Silver Plus Hospital Advantage 500 / 750 and Lite Extras	150	225	300
	Silver Plus Hospital Advantage 500 / 750 and Standard Extras	150	225	300
	Silver Plus Hospital Advantage 500 / 750 and Lifestyle Extras	150	225	300
	Silver Plus Hospital Advantage 500 / 750 and Enhanced Extras	200	300	400
Gold	Gold Hospital Ultimate 750	150	225	300
	Gold Hospital Ultimate 750 and Lite Extras	150	225	300
	Gold Hospital Ultimate 750 and Standard Extras	150	225	300
	Gold Hospital Ultimate 750 and Lifestyle Extras	200	300	400
	Gold Hospital Ultimate 750 and Enhanced Extras	200	300	400