

AIA HEALTH 8 WEEK PREMIUM REFUND

Terms and conditions

1 February 2023



AIA Health Insurance Pty Ltd (ABN 32 611 323 034) (AIA Health) makes this up to 8 weeks of premium refunds to Eligible Customers only on the following terms and conditions:

1. Eligibility

You will be an **Eligible Customer** where:

- 1.1 As at 1 February 2023 you do not hold and are not insured under, nor have you in the 2 months prior to 1 February 2023 held or been insured under, a private health insurance policy issued by AIA Health.
- 1.2 You purchase a private health insurance policy issued by AIA Health that commences between 1 February 2023 and 31 March 2023 (Eligible Policy).
- 1.3 You have not utilised any other discount or promotion issued or provided by AIA Health within the last 12 months.
- 1.4 The policy is a combined hospital and extras product, excluding Silver Plus Ultimate and Gold combined products.
- 1.5 You are at least 18 years of age.
- 1.6 You use or reference the following promo code:
ACFEBMAR23
- 1.7 You maintain continuous membership with AIA Health for each qualifying period specified in clauses 2.4(a) and 2.4(b) below from the commencement date of your Eligible Policy.
- 1.8 You must be a current, financial member of AusCycling Ltd at the time you purchase your AIA Health Policy.

2. Offer

The following offer applies to Eligible Customers only:

- 2.1 You will be entitled to receive 8 weeks of premium refunds across Year 1 and Year 2 of your Eligible Policy.
- 2.2 The premium refund amount you will be entitled to receive under this offer will be determined by the

Eligible Policy type held by you at the end of each applicable Qualifying Period.

- 2.3 You will also be entitled to receive a \$50 online voucher, provided by AusCycling, to be used at bikechain.com.au, in the first year of your policy. The voucher is not exchangeable for cash and additional terms and conditions may apply.
- 2.4 Only one (1) Eligible Customer per Eligible Policy is entitled to this offer.

2.4a Qualifying Period 1

- i) For Eligible Policies purchased between 1 February 2023 and 28 February 2023, once you have held and paid for your Eligible Policy for a continuous period up to **1 May 2023**, you will be reimbursed the equivalent of **6 weeks** of premiums as a cash back to your nominated direct credit bank account.
- ii) For Eligible Policies purchased between 1 March 2023 and 31 March 2023, once you have held and paid for your Eligible Policy for a continuous period up to **1 June 2023**, you will be reimbursed the equivalent of **6 weeks** of premiums as a cash back to your nominated direct credit bank account.

2.4b Qualifying Period 2

- i) For Eligible Policies purchased between 1 February 2023 and 28 February 2023, once you have held and paid for your Eligible Policy for a continuous period up to **1 May 2024**, you will be reimbursed the equivalent of **2 weeks** of premiums as a cash back to your nominated bank account.
- ii) For Eligible Policies purchased between 1 March 2023 and 31 March 2023, once you have held and paid for your Eligible Policy for a continuous period up to **1 June 2024**, you will be reimbursed the equivalent of **2 weeks** of premiums as a cash back to your nominated direct credit bank account.

3. General

- 3.1 This offer is not available in conjunction with any other AIA Health promotional join offer or any other AIA Australia Limited staff promotional offer or discount.
- 3.2 This offer is only available for Eligible Policies purchased directly from AIA Health.
- 3.3 Your Eligible Policy must not be in arrears, terminated or suspended within any applicable Qualifying Period.
- 3.4 You will be issued the applicable premium refund amount pursuant to this offer in your direct credit account within 14 days after the end of the applicable Qualifying Period.
- 3.5 Premium refunds under this offer will be paid as a cash reimbursement and are payable by direct deposit only. Your provision of correct direct credit banking details is a requirement of AIA Health's fulfilment of this offer. If you do not provide correct direct credit details to AIA Health, AIA Health will apply this offer as a 'weeks free' entitlement on your Eligible Policy, and AIA Health will no longer be subject to, and is relieved from, any obligation to pay you a cash reimbursement under this offer.
- 3.6 AusCycling Ltd are responsible for the fulfilment of the online vouchers at the end of the Qualifying Period 1. For any queries or issues regarding the issuing of the online vouchers, you should contact membership@auscycling.org.au
- 3.7 Within 28 days following your completion of the Qualifying Period you will receive an email from AusCycling containing information on how to redeem your online voucher.
- 3.8 You agree that AIA Health will provide AusCycling with your personal information required for the purposes of redeeming this offer only.