



PRODUCT ADMINISTRATION CHANGES



What is changing?

How does this change impact you?

Contacting us while you are overseas after the transfer is complete

You will need to contact us on +61 2 7202 0216 for policy related queries after the transfer is complete.

Changes to direct debit authority

If you are currently contributing via direct debit, you may have received a letter in February 2023 along with a new Direct Debit Authority form. Please complete and submit the form if you have not already done so.

Making cheque payments

Please make your cheque payable to 'Resolution Life Australasia Limited'.

Making BPAY® payments

Your payment notice will include the Biller Code. Please update your online banking system with the new Biller Code or provide it to the branch when making payments.

Making payments via AUSPOST

Your payment notice will contain a new QR code.

Making payments via bank transfer to AIAA

You will be notified if payments need to be changed.