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Media Release

AIA Australia appoints Kristy Redfern as General Counsel

Melbourne, 13 April 2022. Leading life and health insurer, AIA Australia has announced the appointment of Kristy Redfern as its new General Counsel, effective 30 May 2022.

Kristy joined AIA New Zealand in 2016 as General Counsel and Executive Director. During this time, she played an instrumental role in the acquisition and integration of the Sovereign life insurance business and led the Regulatory Change Programme in New Zealand in response to the Australian Royal Commission.

Kristy has been a Director on the Financial Services Council (FSC) Board in New Zealand for the past five years, helping to grow the financial wellbeing of New Zealanders, as well as launching the inaugural FSC Diversity and Inclusion Committee which she co-Chairs. Kristy has also represented New Zealand at the highest level in hockey and continues to give back to the sport as a Director on the New Zealand Hockey Board.

Prior to joining AIA, Kristy spent several years as Head of Legal at Suncorp Group New Zealand and has previously worked for top global law firms in the United Kingdom, Oman and New Zealand.

CEO and Managing Director of AIA Australia, Damien Mu said, "I'm overjoyed to announce the appointment of Kristy as AIA Australia's new General Counsel. Her passion and drive to make a difference will be invaluable as we continue our mission to make Australia the healthiest and best protected nation in the world.'

Kristy Redfern said, "I'm thrilled to begin this next chapter of my career, leading the AIA Australia legal team. It has been an honour to lead through an ambitious period of growth for AIA New Zealand over the last six years. I'm driven and inspired to do the right thing, in the right way with AIA and to help people lead healthier, longer, better lives."

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About AIA Australia

AIA Australia is a leading life insurance specialist with 50 years' experience and a commitment to help Australians live healthier, longer, better lives. In 2014 the company launched AIA Vitality, a world leading, science-based health and wellbeing program, to the Australian market. In July 2017, AIA and its partners launched AIA's health insurance business, now known as AIA Health Insurance.

In 2021, CommInsure Life was integrated into AIA Australia. The lives of more than 3.8 million Australians are protected and enhanced through AIA Australia's unique value proposition of life,

health and wellbeing. Our vision is to embrace shared value in championing Australia to be the healthiest and best protected nation in the world.

AIA Australia has been recognised with multiple awards, including the Women in Finance Employer of the Year Award (2018, 2019), Super Review's Best Insurer of the Year (2018, 2019), FSC Life Insurance Industry Awards Innovation in Group Life Insurance (2021), Shared Value Awards Corporate Organisation Leading Through Shared Value (2019), Shared Value Awards Organisation of the Year (2020) and Shared Value Project of the Year (2021).

Further information at www.aia.com.au.

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