

Getting Started with AIA Vitality



Information is current as at January 2017. For the most up to date information on the terms and conditions of AIA Vitality partners and to view the benefits and rewards and AIA Vitality Terms and Conditions and Benefit Guides, see aiavitality.com.au. For member queries, contact our member service team on 1800 848 254 04/20 – IAS4875M1A

What to expect next with **AIA Vitality**



Underwriting Complete



AIA Australia Policy Issued



Activate AIA Vitality

01

Your AIA Australia insurance policy commences

What AIA does

02

First monthly AIA Vitality via direct debit payment is made

03

Your AIA Vitality membership is created

04

Activation email is sent 2 days later to set-up password and activate your membership

05

You need to click through this email and follow the steps to begin using AIA Vitality

What you do

06

Download the AIA Vitality app to access the program and our partners 24/7 on the go

07

Complete online assessments and start tracking your physical activity through fitness devices or free apps to earn points

08

Achieve Gold status to retain your annual premium discount

AIA Vitality

