

UP TO \$600 CASHBACK OFFER

Terms and conditions

September 2024



AIA Health Insurance Pty Ltd (ABN 32 611 323 034) (AIA Health) makes this cashback offer to **Eligible Customers** holding an **Eligible Policy** on the following terms and conditions:

1. Eligibility

You will be an **Eligible Customer** where:

- 1.1 As at 1 September 2024, you do not hold and are not insured under, nor have you in the 2 months prior to 1 September 2024 held or been insured under a private health insurance policy issued by AIA Health.
- 1.2 You must purchase either a Hospital only, or combined Hospital & Extras policy, issued by AIA Health that commences between 1 September 2024 and 30 September 2024 (**Eligible Policy**). The following are not considered to be an **Eligible Policy**:
 - 1.2.1 Policies held by members who reside in Northern Territory (NT)
 - 1.2.2 Silver Plus Family Hospital and Gold Hospital products (either standalone or combined with Extras)
 - 1.2.3 Extras Only products
 - 1.2.4 AIA Health Overseas Workers Base Cover
 - 1.2.5 AIA Health Overseas Workers Standard Cover
- 1.3 You have not utilised any other discount or promotion issued or provided by AIA Health within the last 12 months.
- 1.4 You are at least 18 years of age.
- 1.5 Your policy makes reference the following promo code: **AIASEP24**
- 1.6 You maintain continuous membership on an **Eligible Policy** for the entirety of the **Qualifying Period** from the commencement of your **Eligible Policy**.

2. The offer

Combined Hospital & Extras Policies

The following offer applies to **Eligible Customers** only:

- 2.1 You will be entitled to receive a maximum \$600 combined across Year 1 and Year 2 of your **Eligible Policy**, subject to meeting the **Qualifying Period** conditions.
- 2.2 The cashback you will be entitled to receive under this offer will be determined by the **Eligible Policy** type held by you at the end of the **Qualifying Period**.
- 2.3 One (1) **Eligible Customer** per **Eligible Policy** is entitled to the offer.

2.4 Qualifying Period 1

Once you have held and paid for your **Eligible Policy** for a continuous period up until **13 January 2025**, you will receive up to \$400 cashback (determined by your **Eligible Policy** type) into your nominated benefit account within 15 business days of the Qualifying date. See Cashback Values table.

Qualifying Period 2

Once you have held and paid for your **Eligible Policy** for a continuous period up until **1 September 2025** and you have held **AIA Vitality Silver Status or above** at the time of fulfilment, you will receive up to \$200 cashback (determined by your **Eligible Policy** type) into your nominated benefit account within 15 business days of the completion of the **Qualifying Period**. See Cashback Values table.

Hospital only Policies

- 2.5 You will be entitled to receive a maximum \$400 cashback in Year 1 of your **Eligible Policy**, subject to meeting the **Qualifying Period** conditions.
- 2.6 The cashback you will be entitled to receive under this offer will be determined by the **Eligible Policy** type held by you at the end of the **Qualifying Period**.
- 2.7 One (1) **Eligible Customer** per **Eligible Policy** is entitled to the offer.
- 2.8 Once you have held your **Eligible Policy** and the policy is paid up to the end of the **Qualifying Period**, the offer will be redeemed as follows:

Qualifying Period 1

Once you have held and paid for your **Eligible Policy** for a continuous period up until **13 January 2025**, you will receive up to \$400 cashback (determined by your **Eligible Policy** type) into your nominated benefit account within 15 business days of the Qualifying date. See Cashback Values table.

- 2.9 You will receive the cashback amount pursuant to this offer in your direct credit account within 15 business days of the **Qualifying Period** date.

- 2.10 Cashback amounts are payable by direct deposit only. Provision of Benefit account details is a requirement of fulfilment. If no/incorrect direct credit details are provided the offer will be applied as a credit onto the members AIA Health policy. Direct credit details can be updated in the Membership option section within the AIA Health App or Portal.
- 2.11 This offer is not available in conjunction with any other AIA Health promotion join offer or any other AIA Australia Limited Staff promotional offer or discount.
- 2.12 Your **Eligible Policy** must not be in arrears, terminated or suspended during the **Qualifying Period**.

3. General

- 3.1 The offer is not available with any other AIA Health promotional join offer.
- 3.2 The offer is not exchangeable for cash.
- 3.3 The **Eligible Customer** will receive SMS notification once the cashback amount has been applied to their policy.

Cashback Values table

All States – excluding NT	Year 1		Year 2	
	Single/Single Parent	Couple/Family	Single/Single Parent	Couple/Family
Product (Combined)				
Basic, Basic Plus, Bronze, Bronze Plus with all Extras	\$100	\$200	\$50	\$100
Silver, Silver Plus with all Extras	\$150	\$300	\$75	\$150
Silver Plus Advanced with all Extras	\$200	\$400	\$100	\$200
Product (Hospital only)				
Basic, Basic Plus, Bronze, Bronze Plus	\$100	\$200	\$0	\$0
Silver, Silver Plus	\$150	\$300	\$0	\$0
Silver Plus Advanced	\$200	\$400	\$0	\$0