

# 12 WEEKS FREE OFFER

## Terms and conditions

March 2024



AIA Health Insurance Pty Ltd (ABN 32 611 323 034) (AIA Health) makes this cashback offer to **Eligible Customers** holding an **Eligible Policy (Offer)**, on the following terms and conditions:

### 1. Eligibility

You will be an **Eligible Customer** where:

- 1.1 As at 1 March 2024, you do not hold and are not insured under, nor have you in the 2 months prior to 1 March 2024 held or been insured under, a private health insurance policy issued by AIA Health.
- 1.2 You must purchase a combined hospital and extras policy issued by AIA Health that commences between 1 March 2024 and 28 March 2024 (Eligible Policy). The following are not considered to be an Eligible Policy:
  - 1.2.1 Silver Plus Family and Gold hospital products (either standalone product or within a combined product)
  - 1.2.2 Overseas Workers Base Cover
  - 1.2.3 Overseas Workers Standard Cover
  - 1.2.4 Extras Only products
- 1.3 You have not utilised any other discount or promotion issued or provided by AIA Health within the last 12 months.
- 1.4 You are at least 18 years of age.
- 1.5 Your policy makes reference to the following promo code: **AIAMAR24**
- 1.6 You maintain continuous membership with AIA Health for each **Qualifying Period** specified in clauses 2.4(a), 2.4(b), 2.4(c), 2.8(a) and 2.8(b) below from the commencement date of your Eligible Policy.
- 1.7 Your **Eligible Policy** is paid up at the time of fulfilment. Time of fulfilment is determined as within 14 business days of the end of the **Qualifying Period**.

### 2. Offer

The following offer applies to **Eligible Customers** only:

#### Combined Hospital & Extras Policies

- 2.1 You will be entitled to receive a maximum of 12 weeks of premium refunds across Year 1, Year 2, and Year 3 of your **Eligible Policy**. This Offer will be promoted to **Eligible Customers** as a 6 weeks premium cashback after meeting criteria for **Qualifying Period 1**, 3 weeks premium cashback after meeting criteria for **Qualifying Period 2** and 3 weeks premium cashback after meeting criteria for **Qualifying Period 3**.
  - 2.2 The premium refund amount you will be entitled to receive under this offer will be determined by the **Eligible Policy** type held by you at the end of each applicable **Qualifying Period**.
  - 2.3 Only one (1) **Eligible Customer** per **Eligible Policy** is entitled to this offer.
- 2.4 (a) Qualifying Period 1**
- Once you have held and paid for your **Eligible Policy** for a continuous period up to 1 July 2024 you will be reimbursed the equivalent of 6 weeks of premiums as a cash back to your nominated bank account within 14 business days of the **Qualifying Period**.
- 2.4 (b) Qualifying Period 2**
- Once you have held and paid for your **Eligible Policy** for a continuous period up to 7 April 2025 and you have **AIA Vitality Silver Status** or above at the time of fulfilment you will be reimbursed the equivalent of 3 weeks of premiums as a cash back to your nominated bank account within 14 business days of the **Qualifying Period**.

**2.4 (c) Qualifying Period 3**

Once you have held and paid for your **Eligible Policy** for a continuous period up to 6 April 2026 and you have **AIA Vitality Silver Status** or above at the time of fulfilment you will be reimbursed the equivalent of 3 weeks of premiums as a cash back to your nominated bank account within 14 business days of the **Qualifying Period**.

**Hospital Only Policies**

- 2.5 You will be entitled to receive a maximum of 6 weeks of premium refunds across Year 1, Year 2 of your Eligible Policy. This Offer will be promoted to **Eligible Customers** as a 4 weeks premium cashback after meeting criteria for **Qualifying Period 1** and a 2 weeks premium cashback after meeting criteria for **Qualifying Period 2**.
- 2.6 The premium refund amount you will be entitled to receive under this offer will be determined by the **Eligible Policy** type held by you at the end of each applicable **Qualifying Period**.
- 2.7 Only one (1) **Eligible Customer** per **Eligible Policy** is entitled to this offer.

**2.8 (a) Qualifying Period 1**

Once you have held and paid for your **Eligible Policy** for a continuous period up to 1 July 2024 you will be reimbursed the equivalent of 4 weeks of premiums as a cash back to your nominated bank account within 14 business days of the **Qualifying Period**.

**2.8 (b) Qualifying Period 2**

Once you have held and paid for your **Eligible Policy** for a continuous period up to 7 April 2025 and you have **AIA Vitality Silver Status** or above at the time of fulfilment you will be reimbursed the equivalent of 2 weeks of premiums as a cash back to your nominated bank account within 14 business days of the **Qualifying Period**.

**3. General**

- 3.1 This offer is not available in conjunction with any other AIA Health promotional join offer or any other AIA Australia Limited staff promotional offer or discount.
- 3.2 This offer is only available for Eligible Policies purchased directly from AIA Health.
- 3.3 Your **Eligible Policy** must not be in arrears, terminated or suspended within any applicable **Qualifying Period**.
- 3.4 You will be issued the applicable cashback amount pursuant to this offer in your direct credit account within 14 business days after the end of the applicable **Qualifying Period**.
- 3.5 Cashback amounts are payable by direct deposit only. Your provision of correct direct credit banking details is a requirement of AIA Health's fulfilment of this offer. If you do not provide correct direct credit details to AIA Health, AIA Health will apply this offer as a 'credit amount' entitlement on your Eligible Policy, and AIA Health will no longer be subject to, and is relieved from, any obligation to pay you a cash reimbursement under this offer.