

AIA AUSTRALIA STATEMENT OF ADVICE GUIDE FOR PRIORITY PROTECTION

Strictly confidential – for Advisers only

April 2025

aia.com.au

Purpose of this guide

This guide contains a brief description of AIA Australia and a summary of some of the main features and terms of AIA Australia's Priority Protection benefits.

It is intended for use by financial advisers who recommend AIA Australia's Priority Protection products. Those advisers remain responsible for preparing and giving their clients a Statement of Advice in accordance with applicable law, and for the contents of that Statement of Advice. AIA Australia takes no responsibility for reliance by any person on the information provided in this guide.

Please refer to the current Priority Protection Product Disclosure Statement for full product details.

This information is correct as at 12 April 2025 and may be subject to change without notice.

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Why choose AIA Australia

Our dream is to champion Australia to be the healthiest, best protected nation in the world. We can't do it alone. We need healthy partnerships with Advisers who share our passion for making a difference in people's lives.

By combining your expertise in financial advice and ours in life, health and wellbeing, we can make a real difference for your clients, your business and for you. Together, we can help more people live Healthier, Longer, Better Lives.

To make the greatest difference for your clients, our communities and ourselves – we need to work together. For The Better.

Your business is our business

What sets us apart from our competitors is our partnership philosophy. By having this at the core of our business we are focused on building sustainable relationships that add true value to your business.

We work with you as your trusted business partner providing you with access to support, coaching and tools all designed to assist you in growing your business.

These include:

- Business Growth Hub (BGH) located in the ADVISER section of aia.com.au your BGH houses the resources, tools and insights you need to support your business and clients.
- Adviser Coaching & Support we offer dedicated coaching, support and professional development days to help you incorporate health and wellbeing into your service offering, and market and diversify your business.

Flexible applications and underwriting

We offer tele-application and tele-underwriting, giving you and your clients direct access to our team of expert staff, making the application and underwriting processes streamlined and tailored to the individual needs of your clients.

Claims philosophy

As a company that protects the lives of more than 3.1 million Australians, we're committed to helping people when they need it most.

During 2023, AIA Australia paid over \$2.3 billion in claims for retail, group and direct insurance policies.

AIA Vitality

AIA Vitality is a personalised, science-backed health and wellbeing program that supports members every day to make healthier lifestyle choices. It shows members how healthy they are now, provides them with the tools to start improving their health right away, and offers great incentives to keep them motivated along their journey – including lifestyle rewards, savings on everyday expenses and even discounts on their insurance.

Integrating health and wellbeing into your current service offering can help grow your business by:

- increasing your customer value proposition (CVP) and client referrals as you integrate health and wellbeing into your current service offering.
- providing opportunities to expand the conversation you have with your clients to cover not only insurance, finance, superannuation and investment, but also health and wellbeing

Please refer to aiavitality.com.au for current program details. You can access the Statement of Advice wording for AIA Vitality on the AIA Adviser Portal.

AIA Embrace

AIA Embrace is our holistic wellbeing ecosystem of world-class programs and partnerships designed to support people's everyday health and wellbeing at every stage of life's journey.

AIA Embrace is about everything needed to help clients embrace better wellbeing.





We're proud of our shared value approach to insurance, and its role in delivering on our dream to champion Australia to be the healthiest and best protected nation in the world.

Product highlights

AIA Australia product highlights

Life Cover	 Complimentary Family Protection – on the death or diagnosis of a terminal illness of the life insured's child, a lump sum benefit of up to \$20,000 will be paid. 				
	 Family Protection – Family Protection can also be added as an optional benefit, where if the insured child suffers one of the listed Crisis Events, a lump sum up to the full nominated Family Protection sum insured will be paid. 				
	• Final Expenses Benefit – If the life insured dies before the benefit expires, an advance payment of the lesser of 10% of the sum insured, and \$25,000 will be paid as a lump sum to the policy owner or nominated beneficiary/ies to assist with immediate financial expenses.				
	• Financial Planning Reimbursement benefit - if a claim is paid for death or terminal illness the policy owner or nominated beneficiary/ies will be reimbursed up to \$3,000 (on any one life insured under all policies with us) for any costs associated with obtaining financial advice in relation to the claim.				
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. 				
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured. 				
Crisis Recovery	 Prostate Cancer – 100% of the Sum Insured (up to a maximum of \$500,000) will be paid for prostate cancers classified as T1a*. 				
	 Skin Cancer – 100% of the Sum Insured paid for any melanoma where the tumour is with ulceration, or is diagnosed as 1 mm or greater**, or Clark Level 3 or greater in depth of invasion. 				
	 Non-melanoma Skin Cancer – 100% of the Sum Insured paid for any non-melanoma skin cancer that has spread to the bone, lymph node, or another distant organ. 				
	 Breast Cancer – 100% of the Sum Insured paid for carcinoma in situ[†] of the breast, where the entire breast is removed, or where other surgery and treatment (e.g. radiotherapy and/or chemotherapy) is performed. 				
	 All Crisis Recovery policies include Complimentary Family Protection with a payment of up to \$20,000 made in the event of the death or terminal illness diagnosis of a dependent child, or specified Crisis event. 				
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. 				
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured. 				
Total and Permanent	Our TPD cover solution provides the choice of three benefits:				
Disablement (TPD)	For full-time and permanent part-time [‡] workers and those on unpaid home duties				
	1. Total and Permanent Disablement (TPD)				
	2. Accidental Total and Permanent Disablement (Accidental TPD)				
	For all employment types				
	3. Universal Total and Permanent Disablement				
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. 				
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured. 				

** In Breslow's depth of invasion.

^{*} Using the TNM classification system.

[†] Carcinoma in situ refers to a primary uncontrolled growth of cells that remains in the original location, and has not invaded or destroyed neighbouring tissues, nor penetrated the basement membrane, and confirmed by histopathology.

[‡] To qualify as a permanent part-time worker the insured must be working a minimum of 15 hours per week/3 days a week/48 weeks a year with paid sick/annual leave.

Income Protection CORE	AIA offers a flexible Income Protection option outside or inside super.		
	 Total and Partial Disablement Benefits; 		
	 Rehabilitation Expenses reimburses or covers the cost of your participation in a pre-approved rehabilitation program, occupational services, aides, equipment and/or modifications 		
	• A number of additional benefits under a separate Complimentary Income Protection CORE Extras policy		
Forward Underwriting Benefit	 If selected on existing Life Cover, Crisis Recovery and/ or TPD policy, the Forward Underwriting Benefit allows purchase of additional cover between \$100,000 and \$10 million Life, TPD and Crisis Recovery (subject to benefit maximums, and when a personal, business or other event occurs) with no further medical underwriting required. 		
Repayment Relief	 The Repayment Relief benefit can be selected as a rider benefit for Life Cover, Accidental Death, Term Cover, TPD Stand Alone, Universal TPD Stand Alone and Life Cover Superannuation Maximiser. 		
	• AIA will provide you with the option to purchase the Repayment Relief benefit which will provides a monthly benefit for up to 90 days to help cover your minimum monthly home loan repayments if you are made Involuntarily Unemployed for more than 60 consecutive days. You must be employed for 180 consecutive days just prior to involuntary unemployment and since the policy started. The benefit amount will be determined based on the agreed value of your Minimum Monthly Home Loan Repayment provided at the time of applying for the benefit (maximum of \$7,500 per month).		
	NOTE: The Repayment Relief benefit is not available for Self Employed		
Premium and Cover Pause	 Premium and Cover Pause supports instances of financial hardship. You can apply for your policy's premiums (including policy fee) and cover to be temporarily suspended for a period of 3, 6 or 12 months. 		
	 During a Premium and Cover Pause, you will NOT be eligible to claim for any sickness, injury, specified medical event including death that occurs for the first time during the Premium and Cover Pause period. 		
AIA Embrace	 AIA Priority Protection Life Insurance customers have access to AIA Embrace - our holistic wellbeing ecosystem of world-class programs and partnerships designed to support people's everyday health and wellbeing at every stage of life's journey. 		
	 AIA Embrace is about everything needed to help clients embrace better wellbeing – whether they're well, unwell or recovering. 		
	 From prediction and prevention, to diagnosis, treatment and recovery, AIA Embrace is made up of world- class programs and partnerships designed to help clients stay in good health. Should they become unwell we provide them with the care and support they need to get back to health and work sooner, so they can 		
	thrive, not just survive.		
	thrive, not just survive.AIA Embrace includes programs for customers living with cancer, such as CancerAid Coach, CaRe		

Priority Protection – Statement of Advice Guide

Life insurance benefits vary from company to company. In making this recommendation, we have used the latest industry research to evaluate the costs and the features of life insurance products from life insurers across Australia, with the benefits and flexibility of AIA Australia's products. We believe AIA Australia's Priority Protection product range has some unique features compared to other life insurers.

Life Cover Plan

Life Cover	 AIA Target Market Determination (TMD) Life Cover - <u>https://www.aia.com.au/content/dam/au-wise/en/docs/target-market-determination/ordinary-plans/life-cover-target-market-determination.pdf</u>
	• The Life Cover benefit will pay a lump sum in the event of your death before the latest policy anniversary prior to your 100th birthday in order to meet your life protection needs.
	 If you are diagnosed with a terminal illness and have less than 24 months to live, then in accordance with the terms and conditions of the policy, AIA Australia will pay the full sum insured under the Life Cover benefit before your death. This then provides you the opportunity to finalise your estate in an orderly fashion.
	 AIA Australia provides you with the opportunity to include the cover for crisis events and Total and Permanent Disablement (TPD) in the one contract.
	 Following payment of a TPD claim you can re-purchase the death cover after 12 months of the TPD benefit being paid (known as the 'TPD Buy-back benefit').
	 Following payment of a Crisis Recovery claim you can re-purchase the death cover after 12 months of the Crisis Recovery benefit being paid (known as the 'Crisis Recovery Buy-back benefit').
	 AIA Australia also provides the facility to split your life cover needs between individual cover and a superannuation fund, at no additional cost to you.
	 AIA Australia ensures that you will receive all benefit improvements during the life of your policy where there is no additional premium charged for the benefit improvement.
	 AIA Australia will allow you to automatically increase your Life Cover sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.
	 AIA Australia will pay an advance amount of 10% of your Life Cover sum insured up to a maximum of \$25,000, in a lump sum, to your nominated beneficiary/ies to assist them with the payment of immediate final expenses, such as funeral costs.
	• AIA Australia provides you with insurance cover whilst your application is being considered. This is known as Interim Cover which offers immediate protection in the event you die by accident before your policy is issued. Cover is provided from the date AIA Australia receives the full application. In addition, once the application has been received the Interim Cover is valid for up to another 90 days while the application is being assessed.
	 Greater protection is available for your individual or business needs by way of increasing your Life Cover and TPD sum insured, subject to certain conditions, without the need for any further medical evidence being supplied. This facility is known as the Guaranteed Future Insurability benefit.
	 The Life Cover benefit gives you the option, at an additional cost, to insure up to 10 children to a maximum of \$200,000 for each child against death and critical illness, in accordance with the terms and conditions of the Family Protection benefit. The Sum Insured must always be the same for all children.
	 The Complimentary Final Family Expenses benefit will provide you with a lump sum benefit up to a maximum of the lesser of: \$20,000 and 10% of the sum insured, if your child dies or is diagnosed with a Terminal Illness.
	 AIA Australia provides cover worldwide, 24 hours a day.
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days.
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured.

Accidental Death	• The Accidental Death benefit will pay a lump sum if your death is as a result of an accident, before the benefit expires. Death must occur within six months of the accident taking place.
	 AIA Australia guarantees that you will be issued with the Accidental Death benefit without any form of medical underwriting, irrespective of your state of health.
	• The premium that you are charged for the Accidental Death benefit is a Variable age-stepped premium from the date your benefit starts until expiry of the benefit, latest policy anniversary prior to your 100th birthday.
	• The cover gives you the option, at an additional cost, to insure up to 10 children to a maximum of \$200,000 for each child against death and critical illness, in accordance with the terms and conditions of the Family Protection benefit. The Sum Insured must always be the same for all children.
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or
	your immediate family up to \$1,200 per life insured.
Total and Permanent	 AIA Target Market Determination (TMD) TPD - <u>https://www.aia.com.au/content/dam/au-wise/en/docs/target-market-determination/ordinary-plans/total-and-permanent-disablement-target-market-determination.pdf</u>
Disablement (TPD)	 This cover provides a lump sum payment if you suffer total and permanent disablement or partial and permanent disablement before the expiry of the benefit.
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D) AIA Australia applies a three-month waiting period to your Total and Permanent Disablement benefit. This means if you are unable to work because you are disabled AIA Australia will assess your claim after just three months of the event occurring.
	• (For occupation category Home Duties) A three-month waiting period applies to your Total and Permanent Disablement (Home Duties) benefit definition. This means if you are unable to perform domestic duties because you are disabled AIA Australia will assess your claim after three months of the event occurring.
	• Under 'Day 1 TPD', we will not require you to be absent from employment for an uninterrupted period of three consecutive months if you suffer one of the specified 'Other Serious Crisis Events' and as a result you would otherwise meet the definition of Total and Permanent Disablement applicable under the policy. Not applicable to the Total and Permanent (Universal) definition.
	• (For occupation category E) A waiting period may apply to your Total and Permanent Disablement (Universal) benefit definition. This waiting period could be 3 months, if you are unable to perform at least two of the 'activities of daily living' or 6 months if you suffer permanent significant cognitive impairment. This means if you are unable to work because you are disabled AIA Australia will assess your claim after three or six months of the event occurring. A waiting period does not apply for the Loss of Use of Limbs and/or Sight, Mental Illness (permanent and severe), Paralysis (total and permanent) or Motor Neurone Disease, as defined.
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1 and C2) AIA Australia has the facility to provide up to \$5 million of TPD cover. A maximum of \$3m of this TPD cover is available under an Own Occupation definition.
	• (For occupation categories A1, A2, A3, A4, M) TPD cover can continue past the latest policy anniversary prior to your 70th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy, and will cease at the earliest of:
	- the Policy Anniversary prior to your 100th birthday or;
	 the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover)
	During this period, cover can be provided for up to \$2 million should you become so disabled that you are permanently unable to perform at least two of the five 'activities of daily living', suffer permanent significant cognitive impairment or have permanently lost the use of your limbs and/or sight as defined.
	• (For occupation categories B1, B2, C1, C2, D and Home Duties) TPD cover can continue past the latest policy anniversary prior to your 65th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy, and will cease at the earliest of:
	- the Policy Anniversary prior to your 100th birthday or;
	 the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover).
	During this period, cover can be provided for up to \$2 million should you become so disabled that you are permanently unable to perform two of the five 'activities of daily living', suffer permanent significant cognitive impairment or have permanently lost the use of your limbs and/or sight as defined. NOTE: TPD will not convert to Loss of Independence if your cover is held within a Superannuation Plan or Maximiser.

Reasons for recommending AIA Australia					
Total and Permanent Disablement (TPD)	• (Total and Permanent Disablement (Any Occupation) If you are covered under the Total and Permanent Disablement (Any Occupation) definition and are able to return to work but, during the 12-month period commencing from your return to work you earn less than 25% of your income generated in the previous 12 months of performing your own occupation, AIA Australia will pay your full Total and Permanent Disablement (Any Occupation) benefit.				
(continued)	• AIA Australia will pay you a partial benefit if, subject to the terms and conditions of the policy, you suffer the permanent loss of use of one arm, or one foot or the loss of sight in one eye.				
	• Total and Permanent Disablement Stand Alone cover gives you the option, at an additional cost, to insure up to 10 children to a maximum of \$200,000 for each child against death and critical illness, in accordance with the terms and conditions of the Family Protection benefit. The Sum Insured must always be the same for all children.				
	• Life Cover Purchase (under Total and Permanent Disablement Stand Alone) gives you the option to buy Life Cover without further medical underwriting where 100% of a claim has been paid for the Total and Permanent Disablement Stand Alone benefit.				
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.				
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home. AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. 				
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured. 				
Universal Total and Permanent Disablement (Universal TPD)	 This cover provides a lump sum payment if you suffer a Loss of Independence, Mental Illness (severe and permanent), Paralysis (total and permanent) or Motor Neurone Disease (as defined in the relevant policy document) before the expiry of the benefit. 				
	• If you suffer a Loss of Independence as a result of permanent significant cognitive impairment, AIA Australia requires you to be under continuous care and supervision by another adult person for at least six consecutive months. AIA Australia will assess your claim at the end of that six-month period.				
	 If you suffer a Loss of Independence due to an inability to perform at least two of the 'activities of daily living', AIA Australia requires you to be under continuous care and supervision by another adult person for at least three consecutive months. AIA Australia will assess your claim at the end of the three month period. 				
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. 				
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured. 				
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) AIA Australia has the facility to provide up to \$2 million of Universal TPD cover, or \$1 million for Home Duties if this is a Rider benefit to Crisis Recovery, in accordance with the terms and conditions of the policy, and expires at the latest policy anniversary prior to your 70th birthday. Your cover can continue past the latest policy anniversary prior to your 70th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy, and will cease at the earliest of:				
	- the Policy Anniversary prior to your 100th birthday or;				
	 the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover) 				
	During this period, cover can be provided for up to \$2 million should you become so disabled that you are permanently unable to perform at least two of the five 'activities of daily living', suffer permanent significant cognitive impairment or have permanently lost the use of your limbs and/or sight as defined.				
	 (For occupation category E) AIA Australia has the facility to provide up to \$2 million of Universal TPD cover, in accordance with the terms and conditions of the policy, and cover will cease at the latest policy anniversary prior to your 55th birthday. 				
	 AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation. 				
Total and Permanent Disablement Buy- back	• Total and Permanent Disablement Buy-back automatically reinstates the Life Cover Sum Insured amount that is reduced after the payment of a full TPD claim. The Life Cover Sum Insured is reinstated on the date 12 months after the payment of the claim.				

Reasons for recommending AIA Australia				
Waiver of Premium	• (For occupation categories A1, A2, A3, A4, M) The Waiver of Premium benefit will waive premiums for benefits held under the Life Cover Plan and Crisis Recovery Stand Alone Plan in the event that you become totally and permanently disabled or partially and permanently disabled before your benefit expiry date (i.e. the latest policy anniversary before your 70th birthday) in accordance with the terms and conditions of your policy. The waiving of premiums will cease at your benefit expiry date.			
	• (For occupation categories B1, B2, C1, C2, D and Home Duties) The Waiver of Premium benefit will waive premiums for benefits held under the Life Cover Plan and Crisis Recovery Stand Alone Plan in the event that you become totally and permanently disabled or partially and permanently disabled before your benefit expiry date (i.e. the latest policy anniversary before your 65th birthday) in accordance with the terms and conditions of your policy. The waiving of premiums will cease at your benefit expiry date.			
	• (For occupation category E) The Waiver of Premium benefit will waive premiums for benefits held under the Life Cover Plan and Crisis Recovery Stand Alone Plan in the event that you become totally and permanently disabled or partially and permanently disabled before the expiry date of your benefit (i.e. the latest policy anniversary before your 55th birthday) in accordance with the terms and conditions of your policy. However, the waiving of premiums will continue beyond your benefit expiry date and will cease at the latest policy anniversary before your 65th birthday.			
Double Total and Permanent	 Double TPD cover provides a lump sum payment if you suffer total and permanent disablement or partial and permanent disablement before the expiry of the benefit. 			
Disablement (Double TPD)	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. 			
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured. 			
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D) AIA Australia applies a three-month waiting period to your Total and Permanent Disablement benefit. This means if you are unable to work because you are disabled AIA Australia will assess your claim after three months of the event occurring.			
	 (For occupation category Home Duties) A three-month waiting period applies to your Total and Permanent Disablement (Home Duties) benefit definition. This means if you are unable to work because you are disabled AIA Australia will assess your claim after three months of the event occurring. 			
	• (For occupation category E) A waiting period may apply to your Total and Permanent Disablement (Universal) benefit definition. A three-month waiting period applies if you are unable to perform at least two of the 'activities of daily living'. A six-month waiting period applies if you suffer permanent significant cognitive impairment. This means if you are unable to work because you are disabled AIA Australia will assess your claim after three or six months of the event occurring. A waiting period does not apply for the Loss of Use of Limbs and/or Sight, Mental Illness (permanent and severe), Paralysis (total and permanent) or Motor Neurone Disease, as defined.			
	• (For occupation categories A1, A2, A3, A4, M) After a Double TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums on the Life Cover will be waived until the latest policy anniversary prior to your 70th birthday.			
	• (For occupation categories B1, B2, C1, C2, D and Home Duties) After a Double TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums on the Life Cover will be waived until the latest policy anniversary prior to your 65th birthday.			
	 (For occupation category E) After a Double TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums for the linked Life Cover will be waived until the latest policy anniversary prior to your 55th birthday. 			
	 (For occupation categories A1, A2, A3, A4, M, B1, B2, C1 and C2) AIA Australia has the facility to provide up to \$5 million of Double TPD cover. 			
	• (For occupation categories A1, A2, A3, A4, M) TPD cover can continue past the latest policy anniversary prior to your 70th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy, and will cease at the earliest of:			
	- the Policy Anniversary prior to your 100th birthday or;			
	- the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover)			
	During this period, cover can be provided for up to \$2 million should you become so disabled that you are permanently unable to perform two of the five 'activities of daily living', suffer permanent significant cognitive impairment or have permanently lost the use of your limbs and/or sight as defined.			

Double Total and Permanent Disablement	• (For occupation categories B1, B2, C1, C2, D and Home Duties) TPD cover can continue past the latest policy anniversary prior to your 65th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy, and will cease at the earliest of:			
(Double TPD) (continued)	- the Policy Anniversary prior to your 100th birthday or;			
	- the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover)			
	During this period, cover can be provided for up to \$2 million should you become so disabled that you are permanently unable to perform two of the five 'activities of daily living', suffer permanent significant cognitive impairment or have permanently lost the use of your limbs and/or sight as defined.			
	• (For occupation category E) AIA Australia has the facility to provide up to \$2 million of Double TPD cover, in accordance with the terms and conditions of the policy, and cover will cease at the latest policy anniversary prior to your 55th birthday.			
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.			
Double Universal Total and	 Double Universal TPD cover provides a lump sum payment if you suffer a Loss of Independence, Mental Illness (severe and permanent), Paralysis (total and permanent) or Motor Neurone Disease before the expiry of the benefit. 			
Permanent Disablement (Double Universal	 If you suffer a Loss of Independence as a result of permanent significant cognitive impairment, AIA Australia requires you to be under continuous care and supervision by another adult person for at least six consecutive months. AIA Australia will assess your claim at the end of that six-month period. 			
TPD)	 If you suffer a Loss of Independence due to an inability to perform at least two of the 'activities of daily living', AIA Australia requires you to be under contentious care and supervision by another adult person for at least three consecutive months. AIA Australia will assess your claim at the end of the three month period. 			
	 Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days. 			
	 Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured. 			
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) After a Double Universal TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums for the linked Life Cover will be waived until the latest policy anniversary prior to your 65th birthday.			
	• (For occupation category E) After a Double Universal TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums for the linked Life Cover will be waived until the latest policy anniversary prior to your 55th birthday.			
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) AIA Australia has the facility to provide up to \$2 million of Double Universal TPD cover, in accordance with the terms and conditions of the policy, and cover will expire at the latest policy anniversary prior to your 65th birthday. Your cover can continue past the latest policy anniversary prior to your 65th birthday if you suffer a Loss of Independence, Mental Illness (severe and permanent), Paralysis (total and permanent) or Motor Neurone Disease according to the terms and conditions of the policy until the latest policy anniversary prior to your 70th birthday. Then, your cover can continue past the latest policy anniversary prior to your 70th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy anniversary prior to your 70th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy anniversary prior to your 70th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy anniversary prior to your 70th birthday if you suffer a Loss of Independence, according to the terms and conditions of the policy, and cover will cease at the earliest of:			
	- the Policy Anniversary prior to your 100th birthday or;			
	 the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover) 			
	• (For occupation category E) AIA Australia has the facility to provide up to \$2 million of Double Universal TPD cover, in accordance with the terms and conditions of the policy, and cover will cease at the latest policy anniversary prior to your 55th birthday.			
	 AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation. 			

Accidental Total The Accidental TPD benefit will pay a lump sum if your total and permanent disablement is as a result of an accident. and Permanent before the benefit expires. Disablement

- (Accidental TPD)
- The premium that you are charged for the Accidental TPD benefit is a Variable age-stepped premium from the date your benefit starts until expiry of the benefit.
- Accommodation benefit is a built in feature where should your family incur accommodation costswhilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 davs.
- Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured.
- (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D) AIA Australia applies a three-month waiting period to your Accidental Total and Permanent Disablement benefit (Any Occupation) definition. This means if you are unable to work because you are disabled due to an Accidental Injury, AIA Australia will assess your claim after three months of the event occurring.
- (For occupation category Home Duties) AIA Australia applies a three-month waiting period to your Accidental Total and Permanent Disablement benefit (Home Duties) definition. This means if you are unable to work because you are disabled due to an Accidental Injury, AIA Australia will assess your claim after three months of the event occurring.
- (For occupation categories A1, A2, A3, A4, M) Accidental TPD cover can be provided for up to \$2 million should you become so disabled due to an Accidental Injury that you meet the definition of Accidental TPD (Any Occupation) up until the expiry age of the benefit, the latest policy anniversary prior to your 70th birthday.
- (For occupation categories B1, B2, C1, C2 and D) Accidental TPD cover can be provided for up to \$2 million should you become so disabled due to an Accidental Injury that you meet the definition of Accidental Total and Permanent Disablement (Any Occupation) up until the expiry age of the benefit, the latest policy anniversary prior to your 65th birthday.
- (For occupation category Home Duties) Accidental TPD cover can be provided for up to \$2 million should you become so disabled due to an Accidental Injury that you meet the definition of Accidental Total and Permanent Disablement (Home Duties) up until the expiry age of the benefit, the latest policy anniversary prior to your 65th birthday (except where Accidental TPD cover is a rider benefit to Crisis Recovery it will provide up to \$1 million).
- Accidental TPD Stand Alone cover gives you the option, at an additional cost, to insure up to 10 children to a maximum of \$200,000 for each child against death and critical illness, in accordance with the terms and conditions of the Family Protection benefit. The Sum Insured must always be the same for all children.
- AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.

- **Crisis Recovery** AIA Target Market Determination (TMD) Crisis <u>https://www.aia.com.au/content/dam/au/en/docs/target-market-determination.pdf</u>
 - Crisis Recovery pays a lump sum if you are diagnosed with one of the crisis events covered by the policy. It covers a range of illnesses such as heart attack, coronary artery disease, stroke and cancer.

Select the appropriate benefit:

- The Crisis Recovery Stand Alone benefit provides a lump sum payment on the occurrence of any one of 44 specified crisis events up to \$2 million and can continue up to the latest policy anniversary prior to your 70th birthday, in accordance with the terms and conditions of the policy.
- or
- The Crisis Recovery benefit provides a lump sum payment on the occurrence of any one of 44 specified crisis events up to \$2 million (except Home Duties which is up to \$1 million) and can continue up to the latest policy anniversary prior to your 70th birthday, in accordance with the terms and conditions of the policy.
- The period of cover can be extended from the latest policy anniversary prior to your 70th birthday to the earliest of:
 - the Policy Anniversary prior to your 100th birthday or;
 - the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover)

if you select the Crisis Recovery benefit as a rider under the Life Cover benefit and suffer a Loss of Independence

- (For occupation categories A1, A2, A3, A4, M) During this period, cover can be provided for up to \$2 million should you become so disabled that you are permanently unable to perform two of the five 'activities of daily living', suffer permanent significant cognitive impairment or have permanently lost the use of your limbs and/or sight as defined.
- (For occupation categories B1, B2, C1, C2, D and Home Duties) During this period, cover can be provided for up to \$2 million should you become so disabled that you are permanently unable to perform two of the five 'activities of daily living', suffer permanent significant cognitive impairment or have permanently lost the use of your limbs and/ or sight as defined. Home Duties can be provided with cover for up to \$1 million under the same terms as B1, B2, C1, C2 and D, e.g. unable to perform 2 of the 5 activities.
- The cover gives you the option, at an additional cost, to insure up to 10 children to a maximum of \$200,000 for each child against death and critical illness, in accordance with the terms and conditions of the benefit. The Sum Insured must always be the same for all children.
- The policy provides free cover of \$20,000 for all your dependent children between the ages of 2 years and 17 years inclusive should they suffer one of 24 listed Crisis Events.
- AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.
- Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days.
- Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured.
- (For Crisis Recovery Stand Alone) The benefit will provide a Death Cover benefit of up to \$5,000 if you die and no benefit was payable for a Crisis Event.

(Where cover for a male client is being recommended)

- AIA Australia will pay the full Crisis Recovery benefit sum insured for all types of malignant prostate cancers classified as T1b or greater and for any stage of prostate cancer where major interventionist therapy has been performed. 100% of the Crisis Recovery benefit sum insured up to a maximum of \$500,000 will be paid for malignant prostate cancers classified as T1a. Unlike most other life companies, there is no requirement for surgery, invasive procedures or any form of therapy before this payment can be received.
- AIA Australia will pay you a partial benefit, subject to the terms and conditions of the policy, for Carcinoma in Situ of the penis and testicle.

(Where cover for a female client is being recommended)

- AIA Australia will pay the full Crisis Recovery benefit for Carcinoma in Situ of the breast where the entire breast is removed or where other surgery and adjuvant therapy (such as radiotherapy and/or chemotherapy) is performed specifically to arrest the spread of malignancy.
- AIA Australia will pay you a partial benefit, subject to the terms and conditions of the policy, for Carcinoma in Situ of the vagina, ovary, cervix-uteri, vulva, fallopian tube and breast where no mastectomy is performed.

Crisis Recovery	(Where special acceptance terms have been provided)		
	AIA Australia has offered you Crisis Recovery cover under special acceptance terms for:		
	Select the appropriate benefit:		
	Cancer and Coronary		
	The Crisis Events groups covered are:		
	- Cancer Events &		
	- Coronary Events.		
	Cancer Plus		
	The Crisis Events groups covered are:		
	- Cancer Events &		
	- Other Serious Crisis Events		
	Coronary Plus		
	The Crisis Events groups covered are:		
	- Coronary Events &		
	- Other Serious Crisis Events		
	• The premium that you are charged for the Crisis Recovery benefit under the special acceptance terms will be based on the Crisis Events groups offered.		
	 Life Cover Purchase (under Crisis Recovery Stand Alone) gives you the option to buy Life Cover without further medical underwriting where 100% of a claim has been paid for the Crisis Recovery Stand Alone benefit. 		
	• Life Cover Purchase (under the Total and Permanent Disablement rider benefit under Crisis Recovery Stand Alone) gives you the option to buy Life Cover without further medical underwriting where 100% of a claim has been paid for the Total and Permanent Disablement benefit.		
Crisis Recovery Buy-back	• Crisis Recovery Buy-back automatically reinstates the Life Cover Sum Insured that is reduced after the payment of a full Crisis Recovery claim, a restricted benefit for the diagnosis of Prostate cancer or a Crisis Extension claim. The Life Cover Sum Insured is automatically reinstated on the date 12 months after the payment of the claim.		
Crisis	Select the appropriate benefit:		
Reinstatement	 As you have selected Crisis Recovery as a rider benefit under the Life Cover benefit, Crisis Reinstatement automatically reinstates your Crisis Recovery Sum Insured following the payment of a Crisis Recovery claim for the full sum insured. The reinstatement automatically occurs on the first anniversary of the date that your Crisis Recovery claim was paid. You must exercise the Crisis Recovery Buy-back option at the same time as the Crisis Recovery Reinstatement option. 		
	or		
	 As you have selected Crisis Recovery Stand Alone benefit, Crisis Reinstatement automatically reinstates your Crisis Recovery Stand Alone Sum Insured 30 days after the date that your Crisis Recovery Stand Alone claim for the full sum insured was paid. 		

Crisis Extension	 Crisis Extension is a benefit added to Crisis Recovery that offers more personalised and flexible cover. Crisis Extension will pay a lump sum if you are diagnosed with a condition which meets the definition of one of the Crisis Extension Events listed below. 			
		Crisis Recovery	Crisis Extension Advanced/Invasive cancers, i.e. stage 3 or greater 6 - same definition (no additional criteria)	
	Cancer Events	All cancers, partials for early stage prostate, skin and carcinoma in situ.		
	Coronary Events	11 crisis events		
			Cardiac Arrest	Cardiomyopathy with permanent and severe impairment
			Pulmonary Arterial Hypertension (Primary) with severe functional impairment	Stroke (acute) with severe functional impairment
			Subdural Haematoma (acute and subacute) requiring surgical intervention	Surgery to the Aorta (open heart or open abdominal)
			3 - additional criteria (fu or 25% WPI)	nctional impairment - 2 ADLs
			Coronary Artery Bypass Surgery (open heart)	Heart Attack (severe) with impaired cardiac function
			Heart Valve Surgery (oper heart)	ſ

Other Serious Events	29 crisis events	19 – same definition (no additional criteria)	
		Alzheimer's Disease or Dementia with significant cognitive impairment	Aplastic Anaemia
		Benign Brain or Spinal Cord Tumour with severe functional impairment	Blindness
		Coma	End Stage Liver Failure
		End Stage Lung Failure	End Stage Kidney Failure
		Loss of Independence	Loss of Use of Limbs and/ or Sight
		Loss of hearing	Loss of Speech (complete and irrecoverable)
		Major Burns of specified severity	Major Organ Transplant
		Motor Neurone Disease	Paralysis (total and permanent)
		Pneumonectomy	Severe Diabetes
		Terminal Illness (Stand Alone only)	
		7 – additional criteria (fun 2 ADLs or 25% WPI)	ctional impairment –
		Bacterial Meningitis with severe functional impairment	Major Head Trauma with severe functional impairment
		Multiple Sclerosis with significant functional impairment	Viral Encephalitis with significant functional impairment
		Muscular Dystrophy with significant functional impairment	Parkinson's Disease with significant functional impairment
		Severe Rheumatoid Arthritis with significant functional impairment	
		2 – not covered (Accident Intensive Care)	al HIV Infection,

criteria within each definition that reflects this.

Crisis Extension

 The <benefit amounts/sums insured> for events covered under this alternative design option can be selected to differ, at your choice. If certain of the insured events concern you for the future more than others, you can choose a base <benefit amount/sum insured> for the other events then select a higher amount for those events that most concern you.

- This is a unique design in the market and is effective in giving you premium savings and targeting your spend to focus on your needs as you **<see them/believe them to be>**.
- If your meet the definition of both a Crisis Event (under Crisis Recovery) and a Crisis Extension Event, both benefits are payable. Alternatively, you may first meet the definition of a Crisis Event (under Crisis Recovery) and receive a Crisis Recovery claim. If the condition progresses or deteriorates, they may then later meet the definition of the Crisis Extension Event, receiving an additional payout.
- If you meet the definition of a Crisis Event (under Crisis Recovery) and then makes a full recovery, you will retain the Crisis Extension benefit for any future illnesses.
- Please note not all events create financial losses to the same degree, by recommending Crisis Extension for major illness with Crisis Recovery for minor illness it allows options that manage premiums.
- After payment of a claim for the Crisis Extension Sum Insured (when there has been a Crisis Extension Event), this benefit stops and no further Crisis Extension payment will be made for any subsequent Crisis Extension Event.
- Accommodation benefit is a built in feature where should you family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days.
- Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured.
- The Crisis Extension benefit has a maximum limit to the total sums insured that is combined with Crisis Recovery, Double Crisis Recovery, Crisis Recovery Stand Alone, Crisis Extension and other similar benefits under other policies with us and other insurers of:
 - For occupation categories A1, A2, A3, A4, M Up to \$2 million
 - For Home Duties Up to \$1 million

and can continue up to the latest policy anniversary prior to your 70th birthday, in accordance with the terms and conditions of the policy.

Where Crisis Recovery is held as a Rider Benefit to Life Cover, the total sum insured for Crisis Recovery and Crisis Extension cannot exceed the Life Cover Sum Insured.

- Crisis Extension when purchased with Crisis Recovery, will automatically issue you with Crisis Reinstatement and Crisis Buy-back, which will automatically trigger. <refer to Crisis Recovery buy-back and Crisis reinstatement wording>
- We have recommended that you take Crisis Recovery of \$[amount specified by adviser] with Crisis Extension of \$[amount specified by adviser] as you noted <refer to discussion with client about needs, benefits and features, and premium balancing>.

If you are Creating a cancel and replace strategy:

[Utilise the above mentioned features and benefits of Crisis Extension.]

[Insert product comparisons of old and new contracts features and benefits]

Double Crisis Recovery Double Crisis Recovery pays a lump sum if you are diagnosed with one of the crisis events covered by the benefit. It covers a range of illnesses such as heart attack, coronary artery disease, stroke and cancer. If the full Double Crisis Recovery benefit becomes payable, the Life Cover sum insured will not be reduced and all future premiums for the linked Life Cover benefit will be waived up to the latest policy anniversary before your:

- 65th birthday (for occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) or
- 55th birthday (for occupation category E)
- (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D) The Double Crisis Recovery benefit provides a lump sum payment on the occurrence of any one of 42 specified crisis events up to \$2 million and can continue up to the latest policy anniversary prior to your 65th birthday, in accordance with the terms and conditions of the policy.
- (For occupation category E) The Double Crisis Recovery benefit provides a lump sum payment on the occurrence of any one of 42 specified crisis events up to \$2 million and can continue up to the latest policy anniversary prior to your 55th birthday, in accordance with the terms and conditions of the policy.
- (For occupation category Home Duties) The Double Crisis Recovery benefit provides a lump sum payment on the occurrence of any one of 42 specified crisis events up to \$1 million and can continue up to the latest policy anniversary prior to your 65th birthday, in accordance with the terms and conditions of the policy.
- The cover gives you the option, at an additional cost, to insure up to 10 children to a maximum of \$200,000 for each child against death and critical illness, in accordance with the terms and conditions of the policy.
- The policy provides free cover of \$20,000 for all your dependent children between the ages of 2 years and 17 years inclusive should they suffer one of 23 listed Crisis Events.
- AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.
- (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) The period of cover can be extended from the latest policy anniversary prior to your 65th birthday to the latest policy anniversary prior to your 70th birthday as your policy will be converted to a Crisis Recovery benefit. This cover will pay you a lump sum benefit if you are diagnosed with one of the crisis events covered by the benefit. The Crisis Recovery benefit will then convert to a Loss of Independence benefit at the Policy Anniversary prior to your 70th birthday and cease at the earliest of:
 - the Policy Anniversary prior to your 100th birthday or;
 - the Expiry Date of the Life Cover benefit (where TPD and Accidental TPD cover is purchased as a Rider Benefit to Life Cover)
- (For occupation category E) The period of cover can be extended from the latest policy anniversary prior to your 55th birthday to the latest policy anniversary prior to your 70th birthday as your policy will be converted to a Crisis Recovery benefit. This cover will pay you a lump sum benefit if you are diagnosed with one of the crisis events covered by the benefit.
- Accommodation benefit is a built in feature where should your family incur accommodation costs whilst you are confined to bed more than 100km from home, AIA will pay up to a maximum of \$250 per day for a maximum of 30 days.
- Counselling Benefit will pay \$200 for each session of grief counselling related to the claimable event, for you and/or your immediate family up to \$1,200 per life insured.

(Where cover for a male client is being recommended)

- AIA Australia will pay the full Crisis Recovery benefit sum insured for all types of malignant prostate cancers classified as T1b or greater and for any stage of prostate cancer where major interventionist therapy has been performed. 100% of the Crisis Recovery benefit sum insured up to a maximum of \$500,000 will be paid for malignant prostate cancers classified as T1a. Unlike most other life companies, there is no requirement for surgery, invasive procedures or any form of therapy before this payment can be received.
- AIA Australia will pay you a partial benefit, subject to the terms and conditions of the policy, for Carcinoma in Situ of the penis and testicle.

(Where cover for a female client is being recommended)

- AIA Australia will pay the full Double Crisis Recovery benefit for Carcinoma in Situ of the breast where the entire breast is removed or where other surgery and adjuvant therapy (such as radiotherapy and/or chemotherapy) is performed specifically to arrest the spread of malignancy.
- AIA Australia will pay you a partial benefit, subject to the terms and conditions of the policy, for Carcinoma in Situ of the vagina, ovary, cervix-uteri, vulva, fallopian tube and breast where no mastectomy is performed.

Reasons	for recommending	AIA Australia
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Needlestick Injury	• (For occupation category M) AIA Australia gives you the option, at an additional cost, to purchase a Needlestick Injury benefit which will pay you a lump sum of up to \$1 million if as a result of an accident you become infected with occupationally acquired Human Immunodeficiency Virus (HIV), Hepatitis B or Hepatitis C whilst working in your own occupation.
Forward Underwriting	 AIA Australia will provide you with the option to purchase future risk cover of up to \$(insert the level of cover selected between \$100,000 and \$10 million) Life Cover, \$(insert the amount of cover selected with a maximum of \$5 million for A1, A2, A3, A4, M, B1, B2, C1 and C2 or \$2 million for D or \$1 million for Home Duties) Total and Permanent Disablement and \$(insert the level of cover selected, up to a maximum of \$2 million) Crisis Recovery on the occurrence of specified events. At the time of exercising any options, AIA Australia will not require you to undergo any medical underwriting but you will be subject to financial underwriting.
Business Safeguard Forward Underwriting	• AIA Australia will provide you with the option to purchase future risk cover of up to \$(insert the level of cover selected between \$100,000 and \$10 million) Life Cover, \$(insert the amount of cover selected with a maximum of \$5 million for A1, A2, A3, A4, M, B1, B2, C1 and C2 or \$2 million for D) Total and Permanent Disablement and \$(insert the level of cover selected, up to a maximum of \$2 million) Crisis Recovery on the occurrence of specified business events. At the time of exercising any options, AIA Australia will not require you to undergo any medical underwriting but you will be subject to financial underwriting.
Repayment Relief	 The Repayment Relief benefit can be selected as a rider benefit for Life Cover, Accidental Death, Term Cover, TPD Stand Alone, Universal TPD Stand Alone and Life Cover Superannuation Maximiser.
	• AIA will provide you with the option to purchase the Repayment Relief benefit which will provides a monthly benefit for up to 90 days to help cover your minimum monthly home loan repayments if you are made Involuntarily Unemployed for more than 60 consecutive days. The benefit amount will be determined based on the agreed value of your Minimum Monthly Home Loan Repayment provided at the time of applying for the benefit (maximum of \$7500 per month).
	 For Involuntary Unemployment, you will receive 1/30th of your Repayment Relief Insured Monthly Benefit for each additional day you continue to be Involuntarily Unemployed after the 60 day Waiting Period. AIA will pay this benefit monthly in arrears directly to the nominated bank account for a maximum of 90 days, so long as you continue to be Involuntarily Unemployed.
	 For Death/Terminal Illness, AIA will pay a lump sum equal to three times the Repayment Relief Insured Monthly Benefit if you are diagnosed with a Terminal Illness or pass away, in this instance the benefit will be paid directly to your estate.
	• A Waiver of Premium will occur if the Repayment Relief benefit is payable for Involuntary Unemployment. AIA will waive the premiums you would otherwise pay for this benefit or reimburse you for such premiums paid from the start of the Waiting Period until the end of the Benefit Period or until the date the Repayment Relief benefit ceases (whichever occurs first).
	NOTE: The Repayment Relief benefit is not available for Self Employed

Income Protection Plan – Income Protection CORE (Indemnity only)

Income Protection	Indemnity (with Complimentary Income Protection CORE Extras)
CORE	 AIA Target Market Determination (TMD) - IP CORE - <u>https://www.aia.com.au/content/dam/au/en/docs/target-market-determination.pdf</u>
	 Income Protection CORE will provide a monthly benefit if you become disabled and are unable to perform the Material and Substantial Duties of your occupation as a result of injury or sickness.
	(For occupation categories A1, A2, A3, A4, B1, B2, C1 and C2, D, M)
	 AIA Australia provides you with an Income Protection CORE cover.
	 (For 70/60% IRR policy to age 65 benefit period) Your Income Protection cover has been structured using an Indemnity basis and the benefit we pay you will be based on 70% of your monthly pre-disablement income at or near the time of your claim for the first 24 months; and then 60% of your monthly pre-disablement income for the balance of the benefit period. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim (not available for occupation category D).
	 (For Flat 70% IRR policy to age 65 benefit period) Your Income Protection cover has been structured using an Indemnity basis and the benefit we pay you will be based on 70% of your monthly pre-disablement income at or near the time of your claim to age 65. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim (not available for occupation category D).
	• (For Flat 70% IRR policy with 2 year benefit period) Your Income Protection cover has been structured using an Indemnity basis and the benefit we pay you will be based on 70% of your monthly pre-disablement income at or near the time of your claim for a 2 year benefit period. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	• (For Flat 70% IRR policy with 5 year benefit period) Your Income Protection cover has been structured using an Indemnity basis and the benefit we pay you will be based on 70% of your monthly pre-disablement income at or near the time of your claim for a 5 year period. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	• (For Flat 70% IRR policy with 5 year benefit period) We have identified material yearly premium savings by structuring your Income Protection cover under a 5 year benefit period, relative to the premiums you would have otherwise paid had your Income Protection been structured within a 'To Age 65' Benefit Period. These annual premium savings will provide you with a higher level of disposable income each year, which we have in turn earmarked [for additional/extra payments on your home loan] [for extra concessional/non-concessional contributions into your superannuation fund] [for extra concessional/non-concessional contributions into your spouse's superannuation fund] [for extra concessional/non-concessional contributions into your spouse's a cash buffer to offset the surging cost of living] [as a cash buffer to meet the higher level of repayments now required on your home loan off the back of recent increase to mortgage interest rates] based on the goals and objectives that you have conveyed to me which I have subsequently captured during our fact find and needs analysis process. We refer you to the following projections which quantify the benefits of diverting this surplus disposable income into [your mortgage] [your superannuation fund]. Importantly, this extra disposable income would not have been available to you each year had we of structured your income protection under the alternative of a benefit period through to age 65.
	 (For Flat 70% IRR policy with 5 year benefit period) The downside risk of an Income Protection 5 year benefit period is that you will still be on claim and in receipt of monthly income protection payments at the expiration of the 5 year benefit period. To control for this risk, I have recommended that a lump sum Total and Permanent Disablement (TPD) policy be purchased, which is interposed with the intention of providing you, should you meet the claim eligibility criteria, with the 'seed capital' for a long term income stream in place of ongoing income protection monthly claim benefits beyond the end of the 5 year benefit period, should your temporary illness evolve into more of an enduring, or permanent, disablement. The sum insured on this TPD policy has been determined based on a net present value formula taking into account certain variables such as rate of return, duration of income stream, inflation – see calculation below. I have recommended this lump sum TPD policy based on claims data and analysis provided by AIA Australia, where they have quantified this as a 3.6%

Income Protection CORE (continued)

probability/risk factor, based on the following statistical breakdown garnered from their claims experience and consequential 'back testing' of their claims book. Relevantly, we note that separate to the AIA Australia claims data, a joint 2020 KPMG and FSC Report found that 95% of IP claimants on foot at the 5 year mark were not expected to return to work the following year. Based on our earlier discussions, which I have documented and file noted for future reference, you have confirmed that a 3.6% probability/risk factor is tolerable, particularly given that this will liberate a proportion of your salary/wages, create extra disposable income, which can in turn enable [additional payments on your home loan] [extra concessional/non-concessional contributions into your superannuation fund] [extra concessional/non-concessional contributions into your spouse's superannuation fund] [the accumulation of a cash buffer to offset the surging cost of living] [the accumulation of as a cash buffer to meet the higher level of repayments now required on your home loan off the back of recent increase to mortgage interest rates] based on the goals and objectives that you have conveyed to me which I have subsequently captured during our fact find and needs analysis process. Crucially, this disposable income would not have otherwise been created had we opted for the alternative of an income protection benefit period to age 65.

Assume 1,000 AIA retail IP claims begin today		
Statistically, 880, or 88%, completed within 5 years		
of the 120 remaining at end of 5 years		
84	36	
Assessed as TPD – own occupation	Around half of cohort long term partial disablements	
	3.6% probability: still on IP claim AND not entitled to a TPD own occupation payment	

- AIA Australia will allow you to automatically increase your sum insured by the Consumer Price Index (CPI) increase to ensure that the value of your cover keeps pace with inflation.
- · Your Income Protection CORE also provides Complimentary Income Protection CORE Extras which offers a number of additional benefits and claimable events including:
 - Needlestick Injury benefit pays a benefit if your earnings are reduced due to you being accidentally infected with HIV, AIDS or Hepatitis B or C as a result of a needlestick or splash injury whilst performing duties of your normal occupation. (for occupation category M only)
 - Total Disablement benefit and Partial Disablement benefit pay whilst Unemployed or on Maternity, Paternity or Sabbatical Leave, if the period of unemployment is less than 12 consecutive months prior to submitting a claim.
 - Access to pre-approved rehabilitation programs, occupational services, aides, equipment and/or modifications for up to a maximum of 12 times your Insured Monthly Benefit with Rehabilitation Expenses Benefit.

(Select the benefit period below)

(For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D)

- AIA Australia provides you with an Income Protection benefit period to age 65th (i.e. the latest policy anniversary prior to your 65th birthday) with a flat 70% income replacement ratio that transitions from an own occupation to a suited occupation after 24 months (not available for occupation category D).
- AIA Australia provides you with an Income Protection benefit period to age 65th (i.e. the latest policy anniversary prior to your 65th birthday) with a 70/60% income replacement ratio that transitions from an own occupation to a suited occupation after 24 months (not available for occupation category D).
- AIA Australia provides you with a 2 year Income Protection benefit period with a flat 70% income replacement ratio with own occupation for the duration of a claim.
- AIA Australia provides you with a 5 year Income Protection benefit period with a flat 70% income replacement ratio with own occupation for the duration of a claim.

Income Protection CORE (continued)	(Select appropriate occupation category)
	Maximum Sums Insured – Income Protection CORE only
	(For occupation categories A1, A2, A3, A4, M)
	• AIA Australia will pay Income Protection CORE only to a maximum insured monthly benefit of \$30,000
	(For occupation categories B1, B2, C1 and C2)
	• AIA Australia will pay Income Protection CORE only to a maximum insured monthly benefit of \$25,000
	(For occupation category D)
	• AIA Australia will pay Income Protection CORE only to a maximum insured monthly benefit of \$15,000
	Select some of the built in benefits:
	 Waiver of your Income Protection CORE premiums whilst you are being paid a Total or Partial Disablement benefit under your Income Protection CORE cover or Complimentary Income Protection CORE Extras.
	 Complimentary Interim Accidental Income Protection Cover pays a monthly benefit outside superannuation up to \$10,000 for up to six months after the proposed Waiting Period, in the event you become Totally Disabled due to an Accidental Injury whilst we are assessing your application.
	 You can increase your Insured Monthly Benefit by 15% up to a maximum of \$2,500 with the Salary Increase benefit when your salary increases, without providing further evidence of your health or insurability.
	 Involuntary Unemployment Waiver of Premium waives Income Protection CORE premiums (including any Rider Benefits attached to your Income Protection CORE cover) for up to three months if you meet the definition for involuntary Unemployment. This benefit will only be provided once in any 12-month period.
Claims Escalation	 AIA Australia will provide you with the option to purchase the Claims Escalation benefit which will allow for your claim payments to be increased each year in line with the Consumer Price Index Increase (CPI Increase).
Retirement Protector	 AIA Australia will provide you with the option to purchase the Retirement Protector benefit which pays a monthly benefit to a nominated Superannuation Fund when either a Total or Partial Disablement benefit is paid under Income Protection CORE.
	 The Retirement Protector can help replace any previous retirement planning arrangement which has ceased o has been compromised by the disablement.

Superannuation Life Cover Plan

Superannuation Life Cover	AIA Target Market Determination (TMD) - Life Cover - https://www.aia.com.au/content/dam/au-wise/en/ docs/target-market-determination/ordinary-plans/life-cover-target-market-determination.pdf
	• Superannuation Life Cover will provide a lump sum in the event of your death before the latest policy anniversary prior to your 75th birthday where owned by the trustee of AIA Insurance Superannuation Scheme No2 or a trustee of an Approved Superannuation Fund and 100th birthday where owned by a trustee of an SMSF. If two medical practitioners (one of whom is a specialist practicing in an area relating to your illness or injury) diagnose you with a terminal illness and certify that you have less than 24 months to live, AIA Australia will pay the full sum insured under the Superannuation Life Cover benefit before your death. This then provides you with the opportunity to finalise your estate in an orderly fashion. This benefit will be paid to the trustee of your superannuation fund.
	• AIA Australia guarantees that you will receive all benefit improvements during the life of your policy where there is no additional premium charged for the benefit improvement.
	• AIA Australia will allow you to automatically increase your Superannuation Life Cover sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.
	• AIA Australia provides you with insurance cover whilst your application is being considered. This is known as Interim Cover which offers immediate protection in the event you die by accident before your policy is issued. Cover is provided from the date AIA Australia receives the full application. In addition, once the application has been received the Interim Cover is valid for up to another 90 days while the application is being assessed.
	 Greater protection is available for your individual or business needs by way of increasing your death and TPD sum insured, subject to certain conditions, without the need for any further medical evidence being supplied. This facility is known as the Guaranteed Future Insurability benefit.
	• AIA Australia provides you with the opportunity to include the cover for Total and Permanent Disablement (TPD) in the one contract.
	• Following payment of a TPD claim you can re-purchase the death cover after 12 months of the TPD benefit being paid (known as the 'TPD Buy-back benefit').
	 The Superannuation PLUS (outside super) linked benefit will provide a range of additional benefits to provide financial support and assist with recovery from injury or sickness, including, but not limited to:
	- Crisis Recovery, and
	- Total and Permanent Disablement.
	• AIA Australia provides cover worldwide, 24 hours a day.
Superannuation Accidental Death	• The Accidental Death benefit will pay a lump sum to the trustee of your superannuation fund if your death is as a result of an accident, before the benefit expires. Death must occur within six months of the accident taking place.
	• AIA Australia guarantees that you will be issued with the Accidental Death benefit without any form of medical underwriting, irrespective of your state of health.
	• The premium that you are charged for the Accidental Death benefit is a Variable age-stepped premium from the date your benefit starts until expiry of the benefit, latest policy anniversary prior to your 75th birthday.
Superannuation Universal Total and Permanent	• This cover provides a lump sum payment if you suffer a Loss of Independence, Mental Illness (severe and permanent), Motor Neurone Disease or Paralysis (total and permanent)before the expiry of the benefit.
Disablement (Universal TPD)	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) AIA Australia has the facility to provide up to \$2 million of Universal TPD cover, or \$1 million for Home Duties if this is a Rider benefit to Crisis Recovery, in accordance with the terms and conditions of the policy, and ceases at the latest policy anniversary prior to your 65th birthday.
	• (For occupation category E) AIA Australia has the facility to provide up to \$2 million of Universal TPD cover, in accordance with the terms and conditions of the policy, and cover will cease at the latest policy anniversary prior to your 55th birthday.
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.
Superannuation Total and Permanent Disablement Buy-back	• The Superannuation TPD Buy-back benefit will give you the option to re-purchase any decrease in the Life Cover sum insured after a TPD benefit has been paid for the full TPD sum insured. The re-purchase can only be exercised within the first 30 days after the first anniversary of the payment date of the TPD benefit. The benefit can be included as part of personal superannuation arrangements.

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Superannuation Waiver of Premium	• (For occupation categories A1, A2, A3, A4, M) The Waiver of Premium benefit will waive premiums for the Life Cover benefit and any Accidental Death benefit or Total and Permanent Disablement Buy-back benefit held under the Superannuation Life Cover Plan in the event that you become totally and permanently disabled before your benefit expiry date (i.e. the latest policy anniversary before your 70th birthday). The waiving of premiums will cease at your benefit expiry date.
Superannuation Double Total and Permanent	 Double TPD cover provides a lump sum payment if you suffer total and permanent disablement or partial and permanent disablement before the expiry of the benefit.
Disablement (Double TPD)	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) AIA Australia applies a three- month waiting period to your Total and Permanent Disablement benefit. This means if you are unable to work because you are disabled AIA Australia will assess your claim after three months of the event occurring.
	• (For occupation category E) A waiting period applies to your Total and Permanent Disablement (Universal) benefit definition. A three-month waiting period applies if you are unable to perform at least two of the 'activities of daily living'. A six-month waiting period applies if suffer permanent significant cognitive impairment. This means if you are unable to work because you are disabled AIA Australia will assess your claim after three or six months of the event occurring. A waiting period does not apply for the Loss of Use of Limbs and/or Sight, Mental Illness (permanent and severe), Paralysis (total and permanent) or Motor Neurone Disease, as defined.
	• (For occupation categories A1, A2, A3, A4, M) After a Double TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums on the linked Life Cover will be waived until the latest policy anniversary prior to your 70th birthday.
	• (For occupation categories B1, B2, C1, C2, D and Home Duties) After a Double TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums on the linked Life Cover will be waived until the latest policy anniversary prior to your 65th birthday.
	• (For occupation category E) After a Double TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums for the linked Life Cover will be waived until the latest policy anniversary prior to your 55th birthday.
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.
Superannuation Double Universal Total and Permanent Disablement	• Double Universal TPD cover provides a lump sum payment if you suffer a Loss of Independence, Mental Illness (severe and permanent), Motor Neurone Disease or Paralysis (total and permanent) before the expiry of the benefit.
(Double Universal TPD)	• If you suffer a Loss of Independence as a result of permanent significant cognitive impairment, AIA Australia requires you to be under continuous care and supervision by another adult person for at least six consecutive months. AIA Australia will assess your claim at the end of that six-month period.
	• If you suffer a Loss of Independence due to an inability to perform at least two of the 'activities of daily living', AIA Australia requires you to be under contentious care and supervision by another adult person for at least three consecutive months. AIA Australia will assess your claim at the end of the three month period.
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties) After a Double Universal TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums for the linked Life Cover will be waived until the latest policy anniversary prior to your 65th birthday.
	• (For occupation category E) After a Double Universal TPD benefit has been paid for the full sum insured, the Life Cover sum insured will not be reduced and future premiums for the linked Life Cover will be waived until the latest policy anniversary prior to your 55th birthday.
	• (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2, D and Home Duties,) AIA Australia has the facility to provide up to \$2 million of Double Universal TPD cover, in accordance with the terms and conditions of the policy, and cover will cease at the latest policy anniversary prior to your 65th birthday.
	• (For occupation category E) AIA Australia has the facility to provide up to \$2 million of Double Universal TPD cover, in accordance with the terms and conditions of the policy, and cover will cease at the latest policy anniversary prior to your 55th birthday.
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 5% each year to ensure that the value of your cover keeps pace with inflation.

Reasons for recommending	g AIA Australia
Repayment Relief (outside of super) Available as a rider to Life Cover, Total and Permanent Disablement Stand Alone or Universal Total and Permanent Disablement Stand Alone)	 The Repayment Relief benefit provides a monthly benefit for up to 90 days to help cover your minimum monthly home loan repayments if you are made Involuntarily Unemployed for more than 60 consecutive days (waiting period). You must be employed for 180 consecutive days just prior to involuntary unemployment and since the policy started. The benefit amount will be determined based on the agreed value of your Minimum Monthly Home Loan Repayment provide at the time of applying for the benefit (maximum of \$7500 per month). AIA Australia will assess your claim at the end of the waiting period. For Death/Terminal Illness, AIA will pay a lump sum equal to three times the Repayment Relief Insured Monthly Benefit if you are diagnosed with a Terminal Illness or pass away, in this instance the benefit will be paid directly to your estate. The Repayment Relief benefit is held on its own policy outside of superannuation but can be linked to a superannuation or non-superannuation policy. NOTE: The Repayment Relief benefit is not available for Self Employed
Maximiser (outside of super) Available as a rider to Total and Permanent Disablement, Double Total and Permanent Disablement or Total and Permanent Disablement (Stand Alone)	 (For occupation categories A1, A2, A3, A4, M, B1, B2, C1 and C2) The Maximiser benefit allows you to structure your Total and Permanent Disablement (TPD), Double Total and Permanent Disablement (Double TPD) or Total and Permanent Disablement Stand Alone (TPD Stand Alone) cover under superannuation in a tax-effective way in order to maximise tax planning. The Maximiser benefit is structured so that your TPD, Double TPD or TPD Stand Alone cover is held both inside and outside of superannuation. Two TPD or Double TPD policies are purchased forming one arrangement. One within superannuation and one outside of superannuation. If you become partially and permanently disabled a Partial and Permanent Disablement benefit will be paid under the Maximiser benefit outside of the superannuation environment. A maximum of \$3m of TPD cover is available under Maximiser.
Superannuation Accidental Total and Permanent Disablement (Accidental TPD)	 The Accidental TPD benefit will pay a lump sum if your TPD is as a result of an accident, before the benefit expires. The premium that you are charged for the Accidental TPD benefit is a Variable age-stepped premium from the date your benefit starts until expiry of the benefit. (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D) AIA Australia applies a three-month waiting period to your Accidental Total and Permanent Disablement benefit (Any Occupation) definition. This means if you are unable to work because you are disabled due to an Accidental Injury, AIA Australia will assess your claim after three months of the event occurring. (For occupation category Home Duties) AIA Australia applies a three-month waiting period to your Accidental Total and Permanent Disablement benefit (Home Duties) definition. This means if you are unable to work because you are disabled due to an Accidental Injury, AIA Australia will assess your claim after three months of the event occurring. (For occupation categories A1, A2, A3, A4, M) Accidental TPD cover can be provided for up to \$2 million should you become so disabled due to an Accidental Injury that you meet the definition of Accidental TPD (Any Occupation) up until the expiry age of the benefit, the latest policy anniversary prior to your 70th birthday. (For occupation categories B1, B2, C1, C2 and D) Accidental TPD cover can be provided for up to \$2 million should you become so disabled due to an Accidental Injury that you meet the definition of Accidental Total and Permanent (Any Occupation) up until the expiry age of the benefit, the latest policy anniversary prior to your 70th birthday. (For occupation categories B1, B2, C1, C2 and D) Accidental TPD cover can be provided for up to \$2 million should you become so disabled due to an Accidental Injury that you meet the definition of Accidental Total and Permanent Disablement (Any Occupation) up until the expiry age of the benefit, the latest poli

Transferability of superannuation benefits	• AIA Australia gives you the option to transfer your Superannuation Life Cover Plan to a non-superannuation plan prior to age 75 if you so wish. You may transfer the following to a non-superannuation plan, on offer by AIA Australia, without providing any medical evidence:	
	- the Life cover;	
	- the Total and Permanent Disablement cover;	
	- the Total and Permanent Disablement Buy-Back cover;	
	- the Double Total and Permanent Disablement cover;	
	- the Universal Total and Permanent Disablement cover;	
	- the Accidental Total and Permanent Disablement cover;	
	- the Double Universal Total and Permanent Disablement cover; and	
	- the Waiver of Premium cover.	
	• This will be implemented on a cancel and replace basis and your premium will be based on your age at the time of the transfer	
Super Tax Rebate	• Paying for your premiums within the superannuation environment may save you money when you fund your premiums by rollover (or transfer) from an external complying superannuation fund on a yearly or half-yearly basis in advance, as you will be eligible for the 15% Super Tax Rebate (you only pay 85% of the premium).	
Repayment Relief	• The Repayment Relief benefit can be selected as a rider benefit for Superannuation Life Cover Linked Benefit and TPD Stand Alone Linked Benefit	
	 Purchase the Repayment Relief benefit which will provides a monthly benefit for up to 90 days to help covery your minimum monthly home loan repayments if you are made Involuntarily Unemployed for more than 60 consecutive days. You must be employed for 180 consecutive days just prior to involuntary unemployment and since the policy started. The benefit amount will be determined based on the agreed value of your Minimum Monthly Home Loan Repayment provided at the time of applying for the benefit (maximum of \$7500 per month). 	
	 For Involuntary Unemployment, you will receive 1/30th of your Repayment Relief Insured Monthly Benefit for each additional day you continue to be Involuntarily Unemployed after the 60 day Waiting Period. AIA will pay this benefit monthly in arrears directly to the nominated bank account for a maximum of 90 days, s long as you continue to be Involuntarily Unemployed. 	
	• For Death/Terminal Illness, AIA will pay a lump sum equal to three times the Repayment Relief Insured Monthly Benefit if you are diagnosed with a Terminal Illness or pass away, in this instance the benefit will b paid directly to your estate.	
	• A Waiver of Premium will occur if the Repayment Relief benefit is payable for Involuntary Unemployment. AIA will waive the premiums you would otherwise pay for this benefit or reimburse you for such premiums paid from the start of the Waiting Period until the end of the Benefit Period or until the date the Repayment Relief benefit ceases (whichever occurs first).	
	NOTE: Not available for Self Employed	

Superannuation Income Protection Plan (Income Protection CORE) – Indemnity

Superannuation Income Protection CORE	Indemnity (with Complementary Income Protection CORE Extras)
	AIA Target Market Determination (TMD) - IP CORE - https://www.aia.com.au/content/dam/au/en/docs/target-market-determination.pdf
	 Income Protection CORE benefit will provide a monthly benefit if you become disabled and are unable to perform the Material or Substantial Duties of your occupation as a result of injury or sickness.
	(Select the benefit period below)
	(For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D)
	 AIA Australia provides you with an Income Protection benefit period to age 65th (i.e. the latest policy anniversary prior to your 65th birthday) with a flat 70% income replacement ratio that transitions from an own occupation to a suited occupation after 24 months (not available for occupation category D).
	 AIA Australia provides you with an Income Protection benefit period to age 65th (i.e. the latest policy anniversary prior to your 65th birthday) with a 70/60% income replacement ratio that transitions from an own occupation to a suited occupation after 24 months (not available for occupation category D).
	 AIA Australia provides you with a 2 year Income Protection benefit period with a flat 70% income replacement ratio with own occupation for the duration of a claim.
	 AIA Australia provides you with a 5 year Income Protection benefit period with a flat 70% income replacement ratio with own occupation for the duration of a claim.
	(For occupation categories A1, A2, A3, A4, B1, B2, C1, C2, D, M)
	 (For 70/60% IRR policy to age 65 benefit period) Your Income Protection cover has been structured using an Indemnity basis which means that the benefit we pay you will be based on 70% of your income pre- disablement income at or near the time of your claim for the first 24 months; and then 60% of your pre- disablement income for the balance of the benefit period. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim (not available for occupation category D).
	• (For Flat 70% IRR policy to age 65 benefit period) Your Income Protection cover has been structured using an Indemnity basis and the benefit we pay you will be based on 70% of your monthly pre-disablement income at or near the time of your claim to age 65. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim (not available for occupation category D).
	• (For Flat 70% IRR policy with 2 year benefit period) Your Income Protection cover has been structured using an Indemnity basis and the benefit we pay you will be based on 70% of your monthly pre-disablement income at or near the time of your claim for a 2 year benefit period. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	• (For Flat 70% IRR policy with 5 year benefit period) Your Income Protection cover has been structured using an Indemnity basis and the benefit we pay you will be based on 70% of your monthly pre-disablement income at or near the time of your claim for a 5 year period. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	 It is a requirement under superannuation legislation that you cannot receive more than 100 percent of your Pre-disablement Income (Indemnity) from all sources. In these circumstances, the monthly benefit under the Superannuation Income Protection Plan may be reduced so that it does not exceed 100% of your Pre- disablement Income.
	• It is a requirement under superannuation legislation that you must also meet the temporary incapacity condition of release under superannuation laws before the trustee can pay the income protection benefit to you.
	• Premiums can erode retirement savings if you don't make extra contributions to negate premium cost.
	• AIA Australia will allow you to automatically increase your sum insured by the increase in the Consumer Price Index (CPI) to ensure that the value of your cover keeps pace with inflation.

Superannuation Income Protection CORE	 Your Income Protection CORE also provides you with Complimentary Income Protection CORE Extras cover which offers a number of additional benefits and claimable events including: 	
(continued)	 Needlestick Injury benefit pays a benefit if your earnings are reduced due to you being accidentally infected with HIV, AIDS or Hepatitis B or C as a result of a needlestick or splash injury whilst performing duties of your normal occupation. (for occupation category M only) 	
	- Payment of Total and Partial Disablement whilst Unemployed or on Maternity, Paternity or Sabbatical Leave.	
	 Access to pre-approved rehabilitation programmes, occupational services, aides, equipment and/or modifications for up to a maximum of 12 times your Insured Monthly Benefit with Rehabilitation Expenses Benefit. 	
Claims Escalation	 AIA Australia will provide you with the option to purchase the Claims Escalation benefit which will allow for your claim payments to be increased each year in line with the Consumer Price Index Increase (CPI Increase) 	
Retirement Protector	 AIA Australia will provide you with the option to purchase the Retirement Protector benefit which pays a monthly benefit to a nominated Superannuation Fund when either a Total or Partial Disablement benefit is paid under Income Protection CORE. 	
	 The Retirement Protector can help replace any previous retirement planning arrangement which has ceased or has been compromised by the disablement. 	

Replacing Income Protection cover with Income Protection CORE

Select when replacing AIA Priority Protection Income Protection cover with AIA Priority Protection Income Protection CORE

• AIA Priority Protection Income Protection CORE offers a simplified income protection option when compared to AIA Priority Protection Income Protection.

	Income Protection* *Not open for New Business	Income Protection CORE
Cover Basis	Indemnity, Extended Indemnity	Indemnity only
Income Replacement Ratio	Up to 75% of Pre-disablement Income.	For the To Age 65 Benefit Period Option, either:
		 Up to 70% of PDI for 24 months, 60% thereafter Flat 70% of PDI for the entire benefit period
		For the 5 and 2 Year Benefit Period:
		Flat 70% of PDI
Policy Term	Guaranteed renewable until the Expiry Date.	Guaranteed renewable until Expiry Date
Expiry Date	Choice of Policy anniversary prior to your 65th birthday or 70th birthday.	Policy anniversary prior to your 65th birthday
	Note: Depending on your occupation category	
Waiting Period	14, 30, 60, 90 days and 1 and 2 years.	30, 60, 90 days and 2 years
Benefit Period	2 years, 5 years, to age 65*, to age 70*,	2 years, 5 years, to age 65^*
	2 year Benefit to age 70*	* To policy anniversary before age 65
	* To policy anniversary before age 65/70	
Occupation Categories	A1, A2, M, A3, A4, B1, B2, C1, C2, D, E	A1, A2, M, A3, A4, B1, B2, C1, C2,
		D
Disability Definition	Unable to perform one or more essential income- producing duties of the usual occupation for more than 10 hours p/w. Total Disablement – Multi Definition also available under Extended Indemnity.	For the To Age 65 Benefit Period:
		 Unable to perform the Material and Substantial Duties of your Own Occupation for initial 24-month Benefit Period and a Suited Occupation thereafter
		For the 5 and 2 Year Benefit Period options:
		 Unable to perform the Material and Substantial Duties of your Own Occupation for the entire duration of the Benefit Period
Total Disability Benefit	~	~
Partial Disability Benefit	~	Must be earning income of less than 80% of Pre-Disablement Income. After 2 years, capability based on maximum of 40 hours or 80% of pre- disability hours.
Definition of income	Can include employer superannuation contributions for employees.	Excludes employer superannuation contributions for employees.
Pre-disablement income	12 consecutive months or latest financial year preceding disablement. Under Extended Indemnity option, highest averageof monthly Income in any consecutive 12-month period in the three years	12 consecutive months or latest financial year preceding disablement. (Can be extended to 24 months where there is a
	immediately prior to disablement.	>25% reduction in income year on year)
Benefit Offsets	Fewer offsets.	Broader list of offsets.

	Income Protection* *Not open for New Business	Income Protection CORE
Benefit Indexation	Higher of CPI increase and 3%	✓ Increase limited to the CPI increase.
Guaranteed Insurability/Salary Increase Benefit	~	~
Recurrent Benefit	~	~
Waiver of Premium	✓	✓
Premium and Cover Pause	×	 Image: A set of the set of the
Rehabilitation Benefit	 Image: A set of the set of the	 Image: A second s
Death and Terminal Illness	 Image: A set of the set of the	×
Needlestick Benefit (Occupation Category M only)	\checkmark	✓
Cosmetic or Elective Surgery benefit	~	~
Involuntary unemployment Waiver of Premium	~	~
Accident Only Options	~	×
Optional Benefits	Access to a range of additional benefits through the advantage and Plus options.	No additional optional benefits.
Rider Benefits	Range of rider benefits including Day 1 Accident, Income Protection Lump Sum, Carers allowance, Retirement Optimiser or Business Expenses.	Claim Escalation and Retirement Protector.
Superannuation Option	Benefits not permitted under Super legislation available via a separate Super Extras policy.	Benefits not permitted under Super legislation provided to all insureds via a separate Complimentary Income Protection CORE Extras policy.

Please note this is only a summary of the key differences between these products. For full details please refer to the Product Disclosure Statement or talk to your Client Development Manager or Associate.

STATEMENT OF ADVICE WORDING FOR CLOSED PRIORITY PROTECTION INCOME PROTECTION PRODUCTS

NOTE: For use when reviewing existing clients with existing Priority Protection Income Protection and Income Protection Accident Only cover.

Summary of key differences	Income Protection	Income Protection CORE
Guaranteed Insurability / Salary Increase Benefit	\checkmark	\checkmark
Recurrent Benefit	\checkmark	\checkmark
Waiver of Premium	\checkmark	\checkmark
Rehabilitation Benefit	\checkmark	\checkmark
Death and Terminal Illness	\checkmark	х
Needlestick Benefit		
(Occupation Category M only)	\checkmark	\checkmark
Cosmetic or Elective Surgery benefit	\checkmark	\checkmark
Involuntary Unemployment Waiver of Premium	\checkmark	\checkmark
Accident only options	\checkmark	х
Optional Benefits	Access to a range of additional benefits through the Advantage and Plus options	No additional optional benefits
Rider Benefits	Range of rider benefits including Day 1 Accident, Income Protection Lump sum, Carers Allowance, Retirement Optimiser or Business Expenses	Claim Escalation, Retirement Protector
Superannuation Option	✓ Benefits not permitted under Super legislation available via a separate Super Extras policy	✓ Benefits not permitted under Super legislation provided to all insureds via a separate Complimentar Income Protection CORE Extras policy

Income Protection Plan (Indemnity or Extended Indemnity)

NOTE: FOR EXISTING INCOME PROTECTION POLICY HOLDERS MAKING INCREASES AND ALTERATIONS

From 1 October 2021, the availability of Priority Protection Income Protection or Income Protection Accident Only cover is solely limited to customers who already hold Income Protection or Income Protection Accident Only cover under an existing AIA Australia Priority Protection policy.

Such customers may continue to increase or alter their existing policy in accordance with the terms and conditions of the policy. Customers may be issued a new policy where it is replacing an existing Income Protection insurance or Income Protection Accident Only, where the requested change is not possible as a variation to the current policy.

In no circumstances is a change from a non-Agreed Value income protection policy to an Agreed Value policy permitted.

Reasons for recomme	nding AIA Australia
Income Protection	(Select either Income Protection or Income Protection Accident Only below)
	• The Income Protection benefit will provide a monthly income benefit if you become disabled and are unable to work as a result of injury or sickness.
	 The Income Protection Accident Only benefit will provide you with a monthly income benefit if you become disabled and are unable to work as a result of an accidental injury only.
	(Select the Benefit Period below)
	(For occupation categories A1, A2, A3, A4, M)
	• AIA Australia provides you with an Income Protection benefit period to age 70 (i.e. the latest policy anniversary prior to your 70th birthday).
	(For occupation categories A1, A2, A3, A4, M, B1, B2, C1 and C2)
	• AIA Australia provides you with an Income Protection benefit period to age 65 (i.e. the latest policy anniversary prior to your 65th birthday).
	 AIA Australia provides you with a 2 year Income Protection benefit period
	 AIA Australia provides you with a 5 year Income Protection benefit period
	(For occupation categories A1, A2, A3, A4, M)
	• 2 Year benefit Period To Age 70 (i.e. the latest policy anniversary prior to your 70th birthday)
	 (For occupation category D – Indemnity only)
	 AIA Australia provides you with a 2 year Income Protection benefit period
	 AIA Australia provides you with a 5 year Income Protection benefit period
	(For occupation category E)
	 AIA Australia provides you with a 2 year Income Protection benefit period
	(Select either Indemnity or Extended Indemnity below)
	Indemnity
	• Your Income Protection benefit has been structured using an Indemnity basis which means that the benefit we pay you will be based on your income at or near the time of your claim. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	 AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 3% each year to ensure that the value of your cover keeps pace with inflation.
	Extended Indemnity
	 Your Income Protection benefit has been structured using an Extended Indemnity basis which means that the benefit we pay you will be based on your best consecutive 12 months income over the three years prior to disablement. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	 AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 3% each year to ensure that the value of your cover keeps pace with inflation.

Income Protection	(Select either Advantage Optional or PLUS Optional benefit where applicable):
	 (For occupation categories A1, A2, A3, A4, M, B1, B2, C1 and C2 and D) The Advantage Optional benefit provides the Specified Injury benefit, the Total Disablement – Multi Definition and the Partial Disablement – Multi Definition.
	 being assessed under the Total Disablement – Multi Definition or the Partial Disablement – Multi Definition at time of disablement provides the security of knowing that you will receive the benefit of the definition that favours you; (duty, time and/or income), with the highest monetary payment each month; the Specified Injury benefit pays a monthly benefit up to 60 months for a listed event under paralysis, loss or partial loss of various limbs and fracture of various bones due to injury.
	 The PLUS Optional benefit will provide a range of additional benefits to provide financial support and assist with recovery from injury or sickness, including:
	- six months advance payment on diagnosis of a listed Crisis Event;
	 (for occupation categories A1, A2, A3, A4, M, B1, B2, C1 and C2 and D) being assessed under the Total Disablement – Multi Definition or the Partial Disablement – Multi Definition at time of disablement which provides the security of knowing that you will receive the benefit of the definition that favours you; duty, time and/or income, with the highest monetary payment each month;
	 (for occupation categories A1, A2, A3, A4, M) should you become partially disabled AIA Australia will not require you to be totally disabled for any length of time during the Waiting Period.
	 (for occupation category M only) if as a result of a needlestick injury or a splash injury occurring while performing the duties of your normal occupation, you become infected with Human Immunodeficiency Virus (HIV), the Acquired Immune Deficiency Syndrome (AIDS), Hepatitis B or Hepatitis C and a reduction in your earnings is experienced as a result.
	Select the appropriate benefit:
	• The Day 1 Accident benefit (30 days) will provide 1/30 of the insured monthly benefit for each day that you are totally disabled until the end of the selected Day 1 Accident Benefit Period (30, 60 or 90 days), if you are totally disabled for at least 30 consecutive days due to an accidental injury. This benefit will be paid monthly in arrears or at the end of the disablement, whichever occurs first.
	• The Day 1 Accident benefit (3 days) will provide 1/30 of the insured monthly benefit for each day that you are totally disabled until the end of the selected Day 1 Accident Benefit Period (30, 60 or 90 days), if you are totally disabled for at least 3 consecutive days due to an accidental injury. This benefit will be paid monthly in arrears or at the end of the disablement, whichever occurs first.
	 To ensure that your monthly benefit payments will keep pace with inflation, the Claim Escalation benefit will automatically increase your benefit annually by the CPI Increase each year until the earlier of the end of the benefit period or when the disablement ends.
	 The Income Protection Lump Sum benefit may offer you a Lump Sum benefit if you meet the definition of Total and Permanent Disablement (Own Occupation), up to a maximum of the lesser of: \$3,000,000 and 180 times your Insured Monthly Benefit.
	 The Carer's Allowance benefit will provide up to \$2,000 per month (up to a maximum amount of 25% of your insured monthly benefit) if you are required to give up work to care for your child, in accordance with the terms and conditions of the policy.
	• The Retirement Optimiser benefit enables you to insure 5% of your pre-disablement income in Superannuation contributions. AIA Australia will pay this extra benefit into your nominated superannuation fund.
	• The Business Expenses benefit, specifically designed for self-employed individuals (employed full-time), will

Business Expenses	 The Business Expenses benefit will provide a monthly benefit for 12 months (some conditions apply) to pay for the fixed ongoing expenses of your business if you become totally or partially disabled due to injury or sickness and cannot work. This benefit helps to continue the business operation whilst you are disabled.
	Select the appropriate benefit:
	 The Day 1 Accident benefit (30 days) will provide one lump sum payment (equal to the insured monthly benefit) if you are totally disabled for at least 30 consecutive days due to an accidental injury.
	- The Day 1 Accident benefit (3 days) will provide one lump sum payment (equal to 1/30 of the insured monthly benefit for each day that you are totally disabled for up to a maximum of 30 days) if you are totally disabled for at least 3 consecutive days due to an accidental injury.
	 (for occupation categories A1, A2, A3, A4, M) Should you become partially disabled AIA Australia will not require you to be totally disabled for any length of time during the Waiting Period.
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 3% each year to ensure that the value of your cover keeps pace with inflation.

Superannuation Income Protection Plan – Indemnity or Extended Indemnity

NOTE: FOR EXISITNG POLICY HOLDERS MAKING INCREASES AND ALTERATIONS

From 1 October 2021, the availability of Priority Protection Income Protection or Income Protection Accident Only cover is solely limited to customers who already hold Income Protection or Income Protection Accident Only cover under an existing AIA Australia Priority Protection policy.

Such customers may continue to increase or alter their existing policy in accordance with the terms and conditions of the policy. Customers may be issued a new policy where it is replacing an existing Income Protection insurance or Income Protection Accident Only, where the requested change is not possible as a variation to the current policy.

In no circumstances is a change from a non-Agreed Value income protection policy to an Agreed Value policy permitted.

Superannuation Income	Indemnity (available as a Super Only benefit or with Super Extras)
Protection	• Your Income Protection benefit has been structured using an Indemnity basis which means that the benefit we pay you will be based on your income at or near the time of your claim. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	• It is a requirement under superannuation legislation that you cannot receive more than 100 percent of your Pre-disablement Income (Indemnity) from all sources. In these circumstances, the monthly benefit under the Superannuation Income Protection Plan may be reduced so that it does not exceed 100% of your Pre-disablement Income.
	• The amount of such reduction can be paid under the linked Super Extras policy (if relevant).
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 3% each year to ensure that the value of your cover keeps pace with inflation. The monthly benefit payable may be reduced so that it does not exceed 100 percent of your Pre-Disablement Income. The amount of such reduction can be paid under the linked Super Extras policy (if relevant).
	Extended Indemnity (available as a Super Only benefit or with Super Extras)
	• Your Income Protection benefit has been structured using an Extended Indemnity basis which means that the benefit we pay you will be based on your best consecutive 12 months income over the three years prior to disablement. No financial evidence to support your income is required when you submit your application. However, financial evidence to verify your income must be submitted to AIA Australia at the time that you submit a claim.
	 It is a requirement under superannuation legislation that you cannot receive more than 100 percent of your Pre-disablement Income (Indemnity) from all sources. In these circumstances, the monthly benefit under the Superannuation Income Protection Plan may be reduced so that it does not exceed 100% of your Pre- disablement Income.
	• The amount of such reduction can be paid under the linked Super Extras policy (if relevant).
	• AIA Australia will allow you to automatically increase your sum insured by the higher of the Consumer Price Index (CPI) increase or 3% each year to ensure that the value of your cover keeps pace with inflation. The monthly benefit payable may be reduced so that it does not exceed 100 percent of your Pre-Disablement Income. The amount of such reduction can be paid under the linked Super Extras policy (if relevant).
	Select the appropriate benefit:
	• Super Extras will provide you with a non-superannuation version of each benefit you have selected under the Superannuation Income Protection Plan (including Retirement Optimiser, Claim Escalation and Day 1 Accident optional benefits).
	• Income Protection benefits that cannot be paid under the Superannuation Income Protection Plan because they do not satisfy a permitted condition of release may be paid outside of the superannuation environment via Super Extras direct to you.
	• The following optional benefits are available under Super Extras via a linked superannuation Income Protection benefit:

Superannuation Income Protection <i>(continued)</i>	(Select either Advantage Optional or PLUS Optional benefit where applicable):
	 The Advantage Optional benefit (For occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D) provides the Specified Injury benefit, the Total Disablement – Multi Definition and the Partial Disablement – Multi Definition.
	> being assessed under the Total Disablement – Multi Definition or the Partial Disablement – Multi Definition at time of disablement provides the security of knowing that you will receive the benefit of the definition that favours you; duty, time and/or income, with the highest monetary payment each month;
	> the Specified Injury benefit pays a monthly benefit up to 60 months for a listed event under paralysis, loss or partial loss of various limbs and fracture of various bones due to injury.
	- The PLUS Optional benefit will provide a range of additional benefits to provide financial support and assist with recovery from injury or sickness, including:
	> six months advance payment on diagnosis of a listed Crisis Event;
	> (for occupation categories A1, A2, A3, A4, M, B1, B2, C1, C2 and D) being assessed under the Total Disablement – Multi Definition or the Partial Disablement – Multi Definition at time of disablement which provides the security of knowing that you will receive the benefit of the definition that favours you; duty, time and/or income, with the highest monetary payment each month.
	• The Day 1 Accident benefit (30 days) will provide 1/30 of the insured monthly benefit for each day that you are totally disabled until the end of the selected Day 1 Accident Benefit Period (30, 60 or 90 days), if you are totally disabled for at least 30 consecutive days due to an accidental injury. This benefit will be paid monthly in arrears.
	• The Day 1 Accident benefit (3 days) will provide 1/30 of the insured monthly benefit for each day that you are totally disabled until the end of the selected Day 1 Accident Benefit Period (30, 60 or 90 days), if you are totally disabled for at least 3 consecutive days due to an accidental injury. This benefit will be paid monthly in arrears or at the end of the disablement, whichever occurs first.
	• To ensure that your monthly benefit payments will keep pace with inflation, the Claim Escalation benefit will automatically increase your benefit annually by the CPI increase, up to a maximum of 5%, each year until the earliest to occur of, the end of your benefit period or the latest Policy Anniversary prior to your 65th birthday.
Super Tax Rebate	• Paying for your premiums within the superannuation environment can save you money when you fund your premiums by rollover (or transfer) from an external complying superannuation fund on a yearly or half-yearly basis in advance, as you will be eligible for the 15% Super Tax Rebate (you only pay 85% of the premium).

AIA Australia

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