# VIRGIN ACTIVE BENEFIT GUIDE

November 2025 | AIA Vitality Starter

## About Virgin Active

Virgin Active's health clubs are quite simply world class. They include swimming pools, spas and saunas, with large spacious workout areas and heaps of the very latest equipment. They offer hundreds of group exercise classes every week and are always first with the hottest, most innovative classes.

## What is the benefit?

AIA Vitality Starter members can save 30% off Virgin Active's membership at participating Virgin Active gyms in Australia. Benefits may vary during campaign periods. Refer to the AIA Vitality website for further information.

## Who may use the benefit?

AIA Vitality Starter members can join Virgin Active and enjoy 30% off their memberships.

If you have an existing Virgin Active membership you will need to finish your existing contract before taking out a new one at the discounted rate. However, you can start earning AIA Vitality Points for your club visits. Simply ask the club staff to link your membership to AIA Vitality by providing your AIA Vitality membership number.

## How does the benefit work?

- To join Virgin Active, log on to the AIA Vitality app, click on the Rewards tab, then click on Virgin Active and Sign Up online.
- You will then be redirected to a page where you can select the Virgin Active club location and membership type, then click Get Started.

  Members then fill in their details and click Join Now.
- You will need to pay pro rata membership fees to the next billing date when you sign up. After this initial payment, your membership fees will be debited every two weeks.
- You'll receive a welcome email with details on how to access the Virgin Active mobile site, mylocker, where you can access your membership card, book into classes or even invite a friend for a visit.

## AIA Vitality Points

- You will be awarded 100 AIA Vitality Points for each Virgin Active club visit (subject to daily and annual points limits). Remember to swipe your Virgin Active membership card when accessing the club to receive your points.
- You can earn a maximum of 150 AIA Vitality Points each day for all fitness-related activities (excluding organised fitness events) including gym session, walking, and other activities tracked using fitness devices or apps synced with AIA Vitality. Should you exercise more than once a day or use more than one activity tracking device, we will record the highest points earning activity only.
- If you participate in an organised fitness event (such as a marathon), the points you earn for that event may exceed the daily cap of 150 points and will contribute towards the yearly maximum of 15,000 points for all physical activities. You can earn up to 3,000 points per membership year for organised fitness events.
- Your points will be reflected on your online AIA Vitality Points Statement within 5 days of your gym visit.

## Important points to remember

- If your AIA Vitality membership ends, your Virgin Active membership fee will revert to the standard retail rate.
- To cancel your Virgin Active membership, you need to do so on or before the Sunday prior to the Thursday fortnightly billing date otherwise you will incur fees for the next billing cycle.
- Virgin Active's membership terms, club rules and policies will also apply.
- Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use and the AIA Australia Privacy Policy available at aiavitality.com.au. Benefits may be varied or withdrawn.
- If a member's AIA Vitality Starter membership is changed to AIA Vitality, the gym benefit will be immediately changed to a 40% upfront discount even if the member is within the minimum contract term for their gym membership.
- Virgin Active reserve the right to change their membership types at any time. The AIA Vitality discount applies to the membership types available in the AIA Vitality app as at the time of signing up.

### Any questions?

Visit **aiavitality.com.au**
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