

Virgin Active Benefit Guide

About Virgin Active

Virgin Active's health clubs are quite simply world class. They include swimming pools, spas and saunas, with large spacious workout areas and heaps of the very latest equipment. They offer hundreds of group exercise classes every week and are always first with the hottest, most innovative classes.

What is the benefit?

AIA Vitality members can save 50% off Virgin Active's membership at participating Virgin Active gyms in Australia. Benefits may vary during campaign periods.

Refer to the AIA Vitality website for further information.

Who may use this benefit?

AIA Vitality members can join Virgin Active and enjoy 50% off their flexible membership.

If you have an existing Virgin Active membership you will need to finish your existing contract before taking out a new one at the discounted rate. However, you can start earning AIA Vitality Points for your club visits. Simply ask the club staff to link your membership to AIA Vitality by providing your AIA Vitality membership number.

How does the benefit work?

- To join Virgin Active, log on to aiavitality.com.au and click on Gym and Fitness under Improve Your Health tab.
- Click on Virgin Active and Get Started.
- You will be redirected to a page where you have to enter your AIA Vitality membership number.
- You will need to pay pro rata membership fees to the next billing date when you sign up. After this initial payment, your membership fees will be debited every two weeks.

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- All you have to do next is collect your Virgin Active membership card from your selected home club, together with your free Virgin Active backpack.

AIA Vitality Points

- You will be awarded 100 AIA Vitality Points for each Virgin Active club visit. Remember to swipe your Virgin Active membership card when accessing the club to receive your points.
- You can earn a maximum of 100 AIA Vitality Points each day for all fitness-related activities (excluding organised fitness events) including gym session, walking, and other activities tracked using fitness devices or apps synced with AIA Vitality. Should you exercise more than once a day or use more than one activity tracking device, we will record the highest points earning activity only.
- If you participate in an organised fitness event (such as a marathon), the points you earn for that event may exceed the daily cap of 100 points and will contribute towards the yearly maximum of 15,000 points for all physical activities.
- Your points will be reflected on your online AIA Vitality Points Statement within 5 days after your gym visit.

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Important points to remember

- If your AIA Vitality membership ends, your Virgin Active membership fee will revert to the standard retail rate.
 - To cancel your Virgin Active membership, you need to do so on or before the Sunday prior to the Thursday fortnightly billing date otherwise you will incur fees for the next billing cycle.
 - Virgin Active's membership terms, club rules and policies will also apply.
 - In case of dispute, the decision of AIA Australia and Virgin Active shall be final.
- Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use and the AIA Australia Privacy Policy available at aiavitality.com.au. Benefits may be varied or withdrawn at any time.

Any questions?

Visit aiavitality.com.au

Email queries@aiavitality.com.au

Call 1800 848 254

Information is correct as at January 2019 and is subject to change.

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