

October 2021



## About Fitness First

When your body and mind are in shape, the ordinary somehow becomes extraordinary. At Fitness First our mission is to get more people on the journey to a more fearless and extraordinary life, so we've invested in our clubs, our people and the right tools to help you get there. With over 60 beautiful clubs across the east coast of Australia, Fitness First offers the latest innovations in fitness, flexible membership options, and highly experienced staff. There's no better place to begin your fitness journey.

## What is the benefit?

- 50% discount on 12 month Passport and Platinum membership contracts. The discount applies to the Fitness First listed prices, inclusive of GST.
- Speak to your Fitness First staff member directly about AIA Vitality discounts on Black Label memberships.
- Additional benefits may apply during special promotional periods. The AIA Vitality Fitness First benefits are not available in conjunction with Fitness First retail offers.

## Who may use the benefit?

- AIA Vitality members with active memberships can join Fitness First gyms and take up the offer.
- To join, go into the club to receive the discount. You will need to show your 50% discount eligibility as displayed on the Fitness First Benefit page within the AIA Vitality app to the Fitness First staff. A screenshot of your app showing your AIA Vitality membership number will also be taken by the Fitness First staff as part of the verification process. Once verified, the staff member will apply the 50% discount accordingly.
- AIA Vitality members with active memberships can join Fitness First gyms and take up the offer.
- If you are an existing Fitness First member, speak to Fitness First to find out when you are eligible to go onto the AIA Vitality 50% off rates.

## How does the benefit work?

- Log on to the AIA Vitality app.
- Members will receive a manual starter card which will allow them to commence training immediately.
- Members will be able to collect their actual membership card at the gym within 5 days of the application.

## AIA Vitality points

- Members will be awarded 100 AIA Vitality points for each visit to the gym (subject to daily and annual Points limits)
- Remember to swipe your access card when visiting the gym in order to receive your points.
- Your points will reflect in the system within 5 days of your gym visit.
- You can receive a maximum of 100 AIA Vitality points each day for all fitness related activities (excluding participation in organised fitness activities). If you exercise more than once per day, we will record the highest points earning activity only.
- If you participate in an organised fitness activity (e.g. marathon), you may earn more than 100 AIA Vitality points in the day, and the points will contribute towards the yearly maximum of 15,000 physical activity points.

## Important points to remember

- The fortnightly Fitness First membership fee is processed by Fitness First directly. Normal pro-rata billing applies if members join part way through a billing cycle.
- Standard Fitness First member cancellation terms apply [www.fitnessfirst.com.au/terms-and-conditions](http://www.fitnessfirst.com.au/terms-and-conditions)
- If members cancel their AIA Vitality membership their Fitness First minimum term will continue and their Fitness First membership fee will revert to the retail rack rate at the time of the cancellation.
- AIA Vitality members can find billing and cancellation terms for Fitness First at [www.fitnessfirst.com.au/terms-and-conditions](http://www.fitnessfirst.com.au/terms-and-conditions)
- If you are missing AIA Vitality Points for gym visits, obtain your visit log from your Fitness First club staff and email the visit log to [queries@aiavitality.com.au](mailto:queries@aiavitality.com.au) for eligible Points to be awarded.
- In case of dispute, the decision of AIA Australia and Fitness First shall be final.
- Use of this benefit is subject to the AIA Vitality Terms and Conditions, AIA Vitality Terms of Use and the AIA Australia Privacy Policy available at [aiavitality.com.au](http://aiavitality.com.au). Benefits may be varied or withdrawn at any time.



**Any questions?**

Visit [aiavitality.com.au](http://aiavitality.com.au)

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Call **1800 848 254**