

WITHDRAWAL OF THE MEDIX SERVICE

For policyholders

13 November 2022



HEALTHIER, LONGER,
BETTER LIVES

The AIA Medix Personal Health Mentor Service will no longer be available from 13 November 2022.

Customers who are currently using Medix services will retain Medix's services for the agreed period.

AIA Australia offers a range of rehabilitation programs through our AIA Embrace to support you, including our cancer programs, chronic pain programs, mental health programs and more. Should you wish to know more about these programs please contact us on 1800 333 613.

Copyright © 2022 All rights reserved. The life insurance policies relating to Priority Protection and Priority Protection for Platform Investors are issued by AIA Australia Limited (AIA Australia). This information is current at the date of this publication and is subject to change. This provides general information only, without taking into account the objectives, financial situation, needs or personal circumstances of any individual and is not intended to be financial, legal, tax, or other advice. You should consider the appropriateness of this information in the context of such factors. Medix Health Services Australia Pty Ltd (ABN 86 634 129 776) (Medix) is a third party company which provides the AIA Medix Personal Health Mentor Service. Neither AIA Australia nor any of its related entities which issue insurance products which provide access to the AIA Medix Personal Health Mentor Service or Equity Trustees Superannuation Limited is responsible or liable for any medical service, product or solicitation provided or sold by Medix. The AIA Medix Personal Health Mentor is not insurance. AIA Australia has prepared a Target Market Determination which describes the class of consumers that comprise the target market for this product. The Target Market Determination can be sourced at aia.com.au/tmds.